



Dear Neighbors,

Before long it'll be winter again in New Haven, with the likelihood of snow and ice covering city streets on occasion,

making travel difficult. We all know that a great deal of patience and understanding will be required to get through these next few challenging months.

Throughout the snow-clearing season public safety is our highest priority; public works crews clear snow emergency routes first, major thoroughfares next, and local streets after that. We know residents are often inconvenienced in bad weather – city workers do all they can to restore normalcy as quickly as possible after winter storms.

The city departments of Public Works and Transportation, Traffic, and Parking will publicize planned snow clearing operations as needed. We ask for your attention to the information they provide and compliance with parking bans and restrictions they impose. Cooperation from residents will help the city return to normalcy after each snowstorm.

Thank you in advance for your assistance and understanding.

Sincerely,

Mayor Toni N. Harp

Stay Informed

Receive New Haven Emergency Notifications on parking bans and street sweeping. To sign up visit:
www.cityofnewhaven.com/alerts



Miss an update call the pre-recorded information line at:
203-946-SNOW(7669)

Need to report a storm related concern call the Emergency Operations Center at:
203-946-8221



2014-2015
City of New Haven

Snow Preparedness
Information

Mayor Toni Harp

What to Expect in a Snow Storm

IMAGE OF
DPW TRUCK!

Before the Storm:

- ⇒ New Equipment Prepared
- ⇒ Pre Treating of Surfaces
- ⇒ Parking Ban issued if 6+ inches are forecasted

During the Storm:

- ⇒ Crews work to keep a travel lane passable
- ⇒ Focus on arterials / posted snow routes
- ⇒ One large truck for each of the 22 snow routes
- ⇒ One small truck for each of the 8 narrow routes
- ⇒ If a parking ban has been declared a ticketing and towing operation starts downtown and then moves to the posted snow routes. Cars are towed until the tow yards are full, at which point only tickets are issued
- ⇒ Sidewalks adjacent to government buildings and the green are cleared

After the Storm:

- ⇒ A pushback operation begins and snow is pushed to the curb
- ⇒ City begins clearing sidewalks at other city properties
- ⇒ 24 hours after storm warnings are issued for failure to remove snow from sidewalks, fines can only be issued 24 hours after a warning



Parking Ban Information



Chapter 29 Article IV of the New Haven Code of Ordinances establishes that it is in best interest of the public safety, convenience and welfare of the city to regulate and restrict the parking of vehicles on public highways during a period of snow emergencies, so as not to impede transportation.

When is a snow ban issued? The mayor in her discretion shall declare a snow emergency and cause public announcement of such determination of snow emergency at least two (2) hours prior to the time of becoming effective. The snow emergency shall continue in effect until the mayor determines that it no longer exists and she shall make public announcement of the same.

Where do I park? During a storm don't be the odd car, only park on the **EVEN** side of the road at least **15 Feet** from fire hydrants and **25 Feet** from intersections and cross walks. In addition, during a parking ban parking is prohibited on **BOTH SIDES** of the street **Downtown** and on **Posted Snow Emergency Routes**. Discounted rates are available at downtown garages. Make your parking plan now—connect with a neighbor, church or local business and find an off street parking location.

I forgot to move my car and it was towed, how do I find it? Transportation, Traffic and Parking has spent the last several months working to improve customer service. There will now be real time updates from the field to Public Safety Communication. Call the non-emergency line to find your car at **203-946-6316**.

Sidewalk Information

Who is responsible for clearing the snow and ice from sidewalks? Chapter 27, Article II of the New Haven Code of Ordinances establishes the owner of land or a building, bridge or premises fronting upon the sidewalk, or connected with a footway, shall remove snow, sleet or ice within a minimum of forty-two (42) inches of such property including handicap ramps within twenty-four (24) hours after a storm ends. Violators may be fined up to \$100



Where do I put the snow? New Haven ordinances also prohibit pushing snow back into the street. Use the tree belt or put the snow back on your property.

How do I report a sidewalk that has not been cleared? You can report an un-cleared sidewalk to <http://seeclickfix.com/new-haven> or Emergency Operation Center at 203-946-8221.

What if I can't clear my sidewalk? Its important to remember many of our neighbors are elderly or disabled and can not physically clear the sidewalk. Your local Alder can often help to connect you with a neighbor or local teen to help and many volunteers are also available through <https://snowcrew.org/> where you can also volunteer to help your neighbors. During a storm for more information call Emergency Operations Center at 203-946-8221.