Downtown
Including Wooster Square
Downtown Including Wooster Square

Get to know your Alder! The City of New Haven is divided into 30 wards, each with their own Alder. Every two years, an Alder is elected to represent each neighborhood in the municipal government.

Send your Alder an email with questions or to ask to be put on their email list. Each Alder sends out periodic emails about events going on in the neighborhood.

To find your Alder: http://www.cityofnewhaven.com/aldermen/index.asp

Your Alders

WARD 1-D
Sarah Eidelson
Ward1@newhavenct.net
25 High Street, #32
(203) 645-7409

WARD 6-D
Dolores Colón
Ward6@newhavenct.net
34 Salem Street
(203) 773-1112

WARD 7-D
Doug Hausladen
Ward7@newhavenct.net
161 Park Street #1A
(203) 309-2737

WARD 8-D
Michael Smart
Ward8@newhavenct.net
1 Lyon Street, 2nd Floor
(203) 624-4177

WARD 9-D
Jessica Holmes
Ward9@newhavenct.net
31 Nash Street 2nd Floor
(203) 809-7692

The Board of Alders meets the first and third Monday of every month in the aldermanic chambers, 165 Church Street, second floor, except for holidays. During the summer, the Board of Alders meets the first Monday of the month. Check out a meeting!
Downtown
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New Haven is divided into 10 Police Districts. Police District Managers oversee the officers in each district to ensure the safety of the neighborhood. Police District Managers serve as the links between the Police Chief’s Office and the rest of the community.

Your District Manager

Sergeant Tammi Means
tammi.means@newhavenct.net
Work Number: (203) 946-7827

Neighborhood specialists from the Livable City Initiative are committed to the needs of residents of the sections of New Haven they are assigned to. Report major neighborhood problems or issues to your neighborhood specialist.

Your Neighborhood Specialist

Tracy Claxton
tclaxton@newhavenct.net
Work Number: (203) 946-2857

Management Team Chairs head each District’s Management Team. Management Teams are organized in each of New Haven's ten community policing districts.

Your Management Team Chair

Kevin Coughlin
Phone: (203) 710-0193
Downtown

Including Wooster Square

**A Management Team** consists of residents within the district who have organized to serve as forum for problem solving and information exchange centering around neighborhood issues. Community Management Teams help residents have a voice in neighborhood improvement and revitalization efforts and are an important link to the police and to other city and social service agencies.

Anyone with an interest in the safety and quality of life in their Community Policing District should attend!

**Get involved in your Local Block Watch**

Contact Sergeant Tammi Means
(203) 946-7826

**Get involved in your Management Team**

Downtown Community Management Team
Meets: Every 3rd Tuesday of the month at 6:00 p.m.
Location: City Hall

Photo by Michael Melford
# Downtown

## Frequently Asked Questions

### Where is your fire station?

Central Fire Station  
952 Grand Avenue

### Where is your police station?

Downtown District  
165 Church Street, New Haven, CT  
Phone: 203-946-7827

### When does my trash get picked up?

Enter your address here to see the day your trash is picked up:  
http://cityofnewhaven.com/Lookup/

### When are street sweeps?

For information about street sweeps (what they are, when they happen in your neighborhood, and people to contact):  
http://www.cityofnewhaven.com/PublicWorks/sweep/

### Who do you call when. . .

<table>
<thead>
<tr>
<th>Scenario</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>You smell gas, suspect a gas leak or carbon monoxide</td>
<td>911</td>
</tr>
</tbody>
</table>
| You want to shut off your gas or restore your gas                        | The Southern Connecticut Gas Company  
1-800-513-8898                                                       |
| You see a fallen wire                                                    | 911                                                           |
| You want to report a power outage                                       | United Illuminating Company  
203-499-3333                                                         |
| You need food or emergency shelter                                       | Dial 2-1-1                                                    |
| You see an animal that looks sick or is behaving suspiciously or abnormally | Animal control  
203-946-8110                                                        |
| You think you may have had physical contact with a sick animal           | Health Department  
203-946-8174                                                        |
| You have discolored or foul tasting water or need the water turned off  | Regional Water Authority  
203-624-6671  
203-562-4020                                                        |

### Basic information for you and your family to be prepared for any emergency.

Basic information for you and your family to be prepared for any emergency:  
http://www.fema.gov/plan/index.shtm

During a storm call Emergency Operations Center: (203) 946-8221
Downtown Resources

Including Wooster Square

Downtown Farmer’s Market
At Temple Street & Chapel Street
Wednesdays from 11am-3pm
June 19-November 27
For more information:
http://cityseed.org/

Wooster Square Farmer’s Market
Chapel Street & DePalma Court
Sa: 9am-1pm
May 4 – December 21
For more information:
http://cityseed.org/

Community Gardens
Wooster Square Garden
60 Warren Street
http://www.newhavenlandtrust.org/gardens/wooster-square-community-garden

William Street Garden
56 William Street
http://www.newhavenlandtrust.org/gardens/william-street
Soup Kitchens

Downtown Afternoon Soup Kitchen
311 Temple Street
(203) 624-6426
W: 2:00-3:00P

For more information: http://www.downtowneveningsoupkitchen.com/

Downtown Evening Soup Kitchen
323 Temple Street
(203) 624-6426
M-Su: 5:45-6:30P

For more information: http://www.downtowneveningsoupkitchen.com/

Pantries

Emmanuel Church Pantry
293 East Street
(203) 419-6816
W (2nd, 4th): 3-5P

Loaves & Fishes Pantry
57 Olive Street
(203) 562-2143
www.stpaulstjames.org
stpaulstjames@snet.net
Sa: 9:00-10:30A
Photo ID.
Downtown  Resources continued

Including Wooster Square

<table>
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<tr>
<th>Non-Profits</th>
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| Greater New Haven Community Loan Fund  
171 Orange St, New Haven, CT  
(203) 789-8690 · gnhclf.org |
| Shubert Theater  
247 College St, New Haven, CT  
(203) 562-5666 · shubert.com |
| Cityseed Inc  
817 Grand Ave #101, New Haven, CT  
(203) 773-3736 · cityseed.org |
| Leap  
31 Jefferson St, New Haven, CT  
(203) 773-0770 · leapforkids.org |
| Young Men's Institute Library  
847 Chapel St, New Haven, CT  
Yale University  
(203) 562-4045 · institutelibrary.org |
| Project M.O.R.E  
830 Grand Ave, New Haven, CT  
(203) 865-5700 · projectmore.org |
| Urban Resources Initiative  
301 Prospect St, New Haven, CT  
(203) 432-6189 · environment.yale.edu |
Yale University has been a part of the New Haven community for three centuries. Today, more than 2,500 undergraduates—nearly one-half of all Yale College students—volunteer in community service activities in New Haven, many of them in New Haven Public Schools.

Yale’s Office of New Haven and State Affairs provides a front door to Yale and its resources for the people and organizations of Greater New Haven. Working with other University departments and our neighbors in New Haven, the Office spearheads Yale’s partnerships to strengthen New Haven through fostering economic development, revitalizing neighborhoods, supporting public school and youth programs, and creating a vital downtown.

To learn more about the Office of New Haven and State Affairs at Yale: http://onhsa.yale.edu/

To learn more about ONHSA Youth Programs: http://onhsa.yale.edu/public-schools-and-youth

To learn more about Yale Community Outreach Programs: http://onhsa.yale.edu/community-outreach
Gateway provides residents and business of the Greater New Haven area with innovative educational programs as well as social and cultural opportunities. Each year more than 14,000 individuals choose from the more than 100 accredited degree and certificate programs at Gateway Community College which they take for college credit, professional development and personal enrichment. The college’s focus is on associate degrees and certificates in academic, career, engineering technology, technical study programs, health career fields and more.

To learn more about the opportunities at Gateway: [http://www.gatewayct.edu/](http://www.gatewayct.edu/)

**Location:**
20 Church Street
New Haven, CT 06510

**Contact:**
203-285-2000
800-390-7723

Photo by Mara Lavitt
The **New Haven Green** is a 16-acre privately owned park and recreation area located in the downtown district. Today the Green is bordered by the modern paved roads of College, Chapel, Church, and Elm streets. The green is host to numerous public events, such as the Festival of Arts and Ideas and New Haven Jazz Festival, summer jazz and classical music concerts that can draw hundreds of thousands of people, as well as typical daily park activities.

**Location:**
Bordered by Chapel, College, Church, and Elm Streets
## Downtown

### Phone Numbers to Know

**Including Wooster Square**

<table>
<thead>
<tr>
<th>Ward 1-D Alder</th>
<th>Neighborhood Specialist</th>
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<tbody>
<tr>
<td>Sarah Eidelson</td>
<td>Tracy Claxton</td>
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<tr>
<td>(203) 645-7409</td>
<td>(203) 946-2857</td>
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<th>Ward 6-D Alder</th>
<th>Management Chair</th>
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<tr>
<td>Dolores Colón</td>
<td>Kevin Coughlin</td>
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<tr>
<td>(203) 773-1112</td>
<td>(203) 710-0193</td>
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<tr>
<th>Ward 7-D Alder</th>
<th>Downtown District Police Substation</th>
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<tr>
<td>Doug Hausladen</td>
<td>(203) 946-7827</td>
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<tr>
<td>(203) 309-2737</td>
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<tr>
<th>Ward 8-D Alder</th>
<th>Southern Connecticut Gas Company</th>
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<tr>
<td>Michael Smart</td>
<td>1-800-513-8898</td>
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<tr>
<td>(203) 624-4177</td>
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<tr>
<th>Ward 9-D Alder</th>
<th>United Illuminating Company</th>
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<tr>
<td>Jessica Holmes</td>
<td>(203) 499-3333</td>
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<tr>
<td>(203) 809-7692</td>
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<th>District Manager</th>
<th>Regional Water Authority</th>
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<tbody>
<tr>
<td>Sergeant Tammi Means</td>
<td>(203) 624-6671</td>
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<tr>
<td>(203) 946-7827</td>
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<tr>
<th>Storm Center</th>
<th>Animal Control</th>
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<tbody>
<tr>
<td>(203) 946-8221</td>
<td>(203) 946-8110</td>
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<tr>
<th>Storm Center</th>
<th>Health Department</th>
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<tbody>
<tr>
<td>(203) 946-8221</td>
<td>(203) 946-8174</td>
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