



John DeStefano, Jr.
Mayor

ENGINEERING DEPARTMENT

City of New Haven
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City Engineer

Seb Asadourian
Street Lighting Manager
Office: 203-946-6091

Engineering Department's Street Light Maintenance Management Division is responsible for maintaining all **Street Lights** within the City of New Haven limits. The Streetlight Maintenance Management Division should be contacted for street light outage or street lights that are 'cycling' (turning on and off)

How to report or call in a Street Light Outage:

Citizens are encouraged to report all **non emergency** streetlight outages to this number: **(203) 946-6091**.

In order to repair all **Municipally Owned Lighting** within 72 hours, the following information is required:

- Problem (Light Out, Light Cycling On & Off, Light on during day, etc.)
- Street Address closest to the Light Pole Street Light Mounted On.
- Street Light Pole # (Metal Digits Nailed to the pole facing the street at eye level. e.g. UI co 1234 or SNET/AT&T 1234).
- Cross Street nearest to the Light Problem (e.g. corner of Dyer and Diamond Street).
- Caller Name and Phone number to allow us to follow up.

If there is an emergency, downtown area metal pole street light knock down due to an accident, Police and Fire Departments can call Street Lighting Maintenance Contractor Pasquariello Electric Company to make the area safe, remove damaged pole and cover-up electric wires. The emergency numbers to call are:

- 203-787-1061,
- 1-844-548-5483
- 203-627-8801
- 203-843-1739, 24 Hours a day, 365 Days per year. For emergencies the response time is one and a Half (1-½) hour from the time the call comes in.

NEW HAVEN IT ALL HAPPENS HERE

Phone (203) 946-6417 • Fax (203) 946-8093

