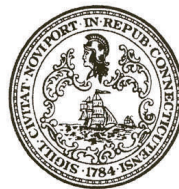


New Haven Housing Resource Guide



2010-2011 Edition

Edited and updated by Liberty Community Services, Inc.
in cooperation with the City of New Haven



Notes about the Guide

For our purposes, different housing options are divided into five groups: Emergency Housing, Transitional Housing, Permanent Supportive Housing, Recovery Housing, and Subsidized Housing. Please note the following definitions:

- ◆ *Emergency Housing*: Emergency shelter where individuals can stay up to 90 days.
- ◆ *Transitional Housing*: Housing that has a time limitation on occupancy, usually of no more than two years. The goal of transitional housing is to provide the support needed for participants to move into permanent housing.
- ◆ *Permanent Supportive Housing*: Permanent affordable housing, in any housing configuration, with supportive services attached that are designed to help people maintain the housing.
- ◆ *Recovery Housing*: Rental property where residents commit to sobriety and providing mutual support to one another.
- ◆ *Subsidized Housing*: Housing that is required to offer apartments to low-income individuals; rent is calculated as a percentage of income.

The information included in the Guide is meant to be a starting point and is by no means exhaustive. We have included space for those who use the guide to update and add information as they see fit.

Practical Tips on How to Access Services

With the help of the Housing Forum Planning Committee Members, we have compiled this list of strategies for case managers to help their clients navigate the system:

- ◆ Keep a paper trail. Make copies of all applications, ask for receipts, get it in writing, write letters, and have clients keep logs of where they have applied.
- ◆ Follow-up. Be persistent, contact by phone, email, or make a visit.
- ◆ Make appointments to meet with the right people.
- ◆ Build relationships. Get to know the staff at the Housing Authority, DSS, and staff at other agencies. Network at workshops and conferences.
- ◆ Have clients put their names on several waiting lists. Waiting list times vary from about six months to two years, so it is very doubtful that any units would be immediately available.
- ◆ Regularly check status on waiting lists.
- ◆ Encourage your clients to ask you for help in filling out applications and make sure that they are complete!
- ◆ Use the Housing Resource Guide to find additional resources.
- ◆ Have clients keep their addresses current with agencies since many of them communicate through the mail.

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Emergency Housing

**Basic Center
Youth Continuum**

24 River Street
New Haven, CT 06513
(203) 562-3396
Fax: (203) 867-5888
www.youthcontinuum.org

Housing Type:	Emergency
Brief Description:	Addresses the immediate shelter needs of homeless youth in the Greater New Haven area
Services Offered:	Temporary shelter is provided while more permanent placement is found through Youth Continuum's Transitional & Independent Living Programs
Eligibility:	Males and females 16 or 17 years of age
Application Process:	None
Geographic Area:	Greater New Haven
Occupancy:	Houses up to 4 youth at a time in separate male and female living arrangements
Turn-over:	21 days
Fees for Services:	None
Wheelchair Accessibility:	None
Languages Spoken:	English
Days/Hours Open:	24 hours per day, 7 days per week
Additional Information:	24-hour phone access: (203) 508-2966

CareWays Shelter
New Haven Home Recovery

153 East Street
New Haven, CT 06511
Phone: (203) 492-4866
Fax: (203) 492-4872
Email: info@nhhr.org
Website: www.nhhr.org

Housing Type:	Emergency
Brief Description:	A program that provides emergency shelter to women and children who are temporarily homeless
Services Offered:	Emergency shelter and case management, food pantry, children's programs, basic needs
Eligibility:	Single women 18 years of age or older and single women with children who are homeless
Application Process:	Call for bed availability
Geographic Area:	Any
Inappropriate Referrals:	Individuals without children, or boys older than 10 years old
Occupancy:	10 units, largest will accommodate family of 5
Turn-over:	60-day stay
Fees for Services:	\$20 security deposit, \$10 key deposit.
Wheelchair Accessibility:	1 unit
Languages Spoken:	English and Spanish
Days/Hours Open:	Staffed 24/7
Additional Information:	

**Cedar Street
Overflow Shelter
Columbus House, Inc.**

232 Cedar Street
New Haven, CT 06511
Phone: (203) 782-3525
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type:	Emergency
Brief Description:	An emergency shelter with for men, with 75 beds available
Services Offered:	Personal care items, showers, evening meals, breakfast, and case management
Eligibility:	Males over the age of 18 who are homeless
Application Process:	None
Geographic Area:	Anyone who needs shelter
Occupancy:	75
Turn-over:	Nightly
Fees for Services:	\$3 is requested. Alternatively, one may do a chore.
Wheelchair Accessibility:	Yes
Languages Spoken:	English, Spanish
Days /Hours Open:	Open at 4:30pm, close at 7:00am
Notes:	Typically open from November 1 to April 30, but scheduling depends on funding. The Overflow Shelter is first-come, first-served, so they will only accept the first 75 men who come to the facility.

Additional Information:

Columbus House Shelter

Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type:	Emergency
Brief Description:	Emergency Shelter and case management
Services Offered:	Emergency housing, case management, lodging, & food
Eligibility:	Homeless males and females over the age of 18
Application Process:	self-referral
Geographic Area:	New Haven
Inappropriate Referrals:	No children
Occupancy:	81 beds
Turn-over:	Nightly
Fees for Services:	\$3 is requested. Alternatively, one may do a chore.
Wheelchair Accessibility:	Yes
Languages Spoken:	English, Spanish
Days/Hours Open:	Doors open at 4pm
Notes:	When there are not enough beds available, there will be a lottery held at 4:30 for spaces, so it is best to get there a little after 4:00 in order to get a bed
Additional Information:	

Crisis Program
Continuum of Care, Inc.

382-384 Edgewood Avenue
New Haven, CT 06511
Phone: (203) 752-8710
www.continuumct.com

Housing Type:	Emergency, Supportive
Brief Description:	Provides short-term psychiatric care as an alternative to hospitalization
Services Offered:	Intensive case management, stabilization, 12-Step programs
Eligibility:	Clinically appropriate individuals (DMHAS); must be referred by clinician
Application Process:	All referrals through South Central Behavioral Health Network
Geographic Area:	New Haven, Hamden, Woodbridge, Bethany
Occupancy:	7 individuals in 4 units
Turn-over:	7-14 days
Fees for Services:	None
Wheelchair Accessibility:	None
Languages Spoken:	English
Days/Hours Open:	7 days per week/24 hours daily
Additional Information:	

**Domestic Violence Services
of Greater New Haven**
Birmingham Group
Health Services, Inc.

P.O. Box 1329
New Haven, CT 06505
24/7 Hotline: (203) 789-8104
Business Office: (203) 865-1957
Fax: (203) 562-9450
Email: endabuse@dvsgnh.org
Website: www.dvsgnh.org

Housing Type:	Emergency
Brief Description:	Emergency housing for battered women and their Children; arrangements can be made for battered men in alternate locations
Services Offered:	60 Day Emergency Shelter, case management, referrals, counseling, child advocacy, etc.
Eligibility:	Must complete assessment of situation; no substance abuse
Application Process:	Self-referral
Geographic Area:	New Haven, West Haven, East Haven, North Haven, Hamden, Milford, Bethany, Orange, Woodbridge, Branford, North Branford, Guilford, and Madison
Occupancy:	15
Turn-over:	60 days
Fees for Services:	\$5 is requested
Wheelchair Accessibility:	Yes
Languages Spoken:	English, Spanish
Days/Hours Open:	9-5 Monday-Friday
Additional Information:	

Emergency Services Shelter

American Red Cross

703 Whitney Avenue
New Haven, CT 06511
Phone: (203) 787-6721
Fax: (203) 785-8671
Website: www.ctrecross.org

Housing Type:	Emergency
Brief Description:	Emergency shelter, food, and clothing due to a fire or disaster
Services Offered:	Emergency shelter, food, and clothing
Eligibility:	Those affected by a disaster such as a fire or flood; Must be verified by the fire department
Application Process:	Contact Chapter
Geographic Area:	New Haven County
Fees for Services:	None
Wheelchair Accessibility:	Varies
Languages Spoken:	English
Days/Hours Open:	Available 24/7
Notes:	Services differ from case to case depending on the nature of the disaster and procedures/criteria put forth by the American Red Cross
Additional Information:	

Emergency Shelter Management Services

(Formerly known as Immanuel Baptist Shelter)

645 Grand Avenue
New Haven, CT 06511
Phone: (203) 777-2522
Fax: (203) 772-3500

Housing Type:	Emergency
Brief Description:	An emergency shelter for homeless men who are single adults
Services Offered:	Overnight shelter, meals (breakfast and dinner), showers, clothing, personal care items, job training and assistance, case management services, free community service telephone and answering machine for residents, on-site medical care, mental health outreach services, educational workshops
Eligibility:	homeless, male
Application Process:	None
Geographic Area:	New Haven
Occupancy:	75 beds
Fees for Services:	\$3 is requested for those with income
Wheelchair Accessibility:	Yes
Languages Spoken:	English
Days/Hours Open:	Clients must be in by 4pm and out by 7:30am
Additional Information:	Beds are given out on a first-come, first-served basis; beds will not be held for anyone. Length of Stay (LOS) beds available on a case-by-case basis. See website for more information: http://volunteer.truist.com/uwgnh/org/218302.html

Hillside Family Shelter
Christian Community Action

168 Davenport Avenue
New Haven, CT 06519
(203) 777-7848
Fax: (203) 777-7923
cca@ccahelping.org

Housing Type: Emergency

Brief Description: Provides temporary housing for families who are homeless

Services Offered: Goals for tenants include increasing family stability, decreasing family stress and searching for permanent housing and employment

Eligibility: Families who are homeless

Application Process:

Geographic Area:

Occupancy: Ten apartments spread between two sites ranging in size from one-room efficiencies to three-bedroom units

Turnover: 60-90 days

Fees for Services:

Wheelchair Accessibility:

Languages Spoken:

Days/Hours Open:

Additional Information:

Life Haven, Inc.

447 Ferry Street
New Haven, CT 06513
Phone: (203) 776-6208
Fax: (203) 777-5949
www.lifehaven.org

Housing Type:	Emergency
Brief Description:	A temporary shelter that provides a safe and nurturing environment for homeless pregnant women and women with young children.
Services Offered:	Overnight shelter, emergency housing, case management, food, housing search assistance, parenting, life skills, vocational skills, and job search
Eligibility:	Pregnant women and women with young children who are homeless, referrals from other agencies, self-referrals, 211, and DSS; shelter accepts pregnant women only in last (3rd) trimester; pregnant women will be able to stay after the baby is born
Application Process:	Standard intake process
Geographic Area:	Greater New Haven
Inappropriate referrals:	Men and boys over the age of 10
Occupancy:	20 rooms for families (40 people total)
Fees for Services:	None
Wheelchair Accessibility:	Yes
Languages Spoken:	English, Spanish
Days/Hours Open:	Shelter hours: 24 hours/7 days Administrative hours: M-F: 9am-5pm
Additional Information:	

Martha's Place
(Formerly known as Women in Crisis)
New Haven Home Recovery

559 Howard Avenue
New Haven, CT 06519
Phone: (203) 624-5798
Fax: (203) 624-2809
www.nhhr.org

Housing Type:	Emergency
Brief Description:	Emergency housing for single women (or women with children) with a substance abuse problem or mental disability.
Services Offered:	Housing, case management, vocational counseling, basic needs
Eligibility:	single women or women with children over age 7 (no boys over age 10) who are homeless
Application Process:	Call for availability and to receive service provider referral form.
Geographic Area:	Any
Inappropriate Referrals:	Self-referral, those unable to function within program-based community settings or those unable to live independently.
Occupancy:	18 single women, 3 families
Turn-over:	60-day stay
Fees for Services:	None
Wheelchair Accessibility:	No
Additional Information:	

Respite
Continuum of Care, Inc.

382-384 Edgewood Avenue
New Haven, CT 06511
Phone: (203) 752-8710
Fax: (203) 789-1355
www.continuumct.com

Housing Type:	Emergency
Brief Description:	Designed for individuals that require time away from their current living situation
Services Offered:	Offers case management, assistance with housing, transportation to appointments and recovery programs, recovery oriented events, Activities of Daily Living training and assistance, daily groups, client outings, crisis support, one on one time with mental health staff, coordination and referrals to ancillary services such as Fellowship Place, Connecticut Mental Health Center, and housing programs; food is provided but meals are self-prepared
Eligibility:	Clinically appropriate clients - DMHAS (alternative to psychiatric inpatient care); must come directly from the emergency room, be in state of psychiatric crisis, or attend a daily program upon arrival
Application Process:	Applications through South Central Behavioral Health Network
Geographic Area:	New Haven, Hamden, Woodbridge, and Bethany
Occupancy:	3 units
Turn-over:	7–10 days
Fees for Services:	None
Wheelchair Accessibility:	None
Languages Spoken:	English
Days/Hours Open:	24 hours
Additional Information:	

Transitional Housing

**Community Housing
Assistance Program (CHAP)**
Youth Continuum, Inc.

746 Chapel St
New Haven, CT 06510
Phone: (203) 562-3396
Fax: (203) 867-5888
www.youthcontinuum.org

Housing Type:	Transitional
Brief Description:	Residential program assists emancipated youth ages 17 through 23 to succeed in independent living situations.
Services Offered:	24-hour on-call supportive services, case management, educational activities, tutoring, employment preparation, mental health counseling, housing, and social support services
Eligibility:	At-risk, homeless youths; must be 17 to 23 years old; youth in program are required to be enrolled in an educational or vocational program and be employed part-time, with the option to participate in CHAP's Education, Training and Enrichment Center
Application Process:	Either self or DCF referral
Geographic Area:	
Occupancy:	Over 50 units
Turn-over:	Average stay is one year
Fees for Services:	Set fee
Languages Spoken:	English
Days/Hours Open:	Monday - Friday, 8am to 5pm
Additional Information:	Walk-in at Homeless Youth Services Center, 924 Grand Avenue in New Haven

Dwight House Group Home
The Connection, Inc.

282 Dwight Street
New Haven, CT 06511-3233
Phone: (203) 777-3216
Fax: (203) 777-8581
www.theconnectioninc.org

Housing Type:	Transitional
Brief Description:	Provides housing and psychosocial rehabilitation to adults with prolonged mental illness who are at risk of hospitalization or homelessness, and who are poor.
Services Offered:	Residential living including DLS training and participating in a structured day
Eligibility:	Adults with severe, chronic, and persistent mental illness (DMHAS target population)
Application Process:	All referrals through Community Services Network
Geographic Area:	Hamden, New Haven, Woodbridge, Bethany
Occupancy:	9
Turn-over:	average stay of 2-4 years
Fees for Services:	Monthly rent for room and board and is covered by SSI and DSS for eligible clients.
Wheelchair Accessibility:	None
Languages Spoken:	English
Days/Hours Open:	24 hours on-site
Notes:	Located next door to Fellowship, blocks from the Connecticut Mental Health Center, near downtown New Haven
Additional Information:	

Frank Street Project
Continuum of Care, Inc.

67 Trumbull Street
New Haven, CT 06510
(203) 562-2264
www.continuumct.com

Housing Type:	Transitional
Brief Description:	Provides transitional housing and treatment for individuals who are homeless, psychiatrically disabled, substance abusers, or those in need of intensive case management
Services Offered:	Transitional housing and intensive case management
Eligibility:	Homeless and dually diagnosed men with axis I psychiatric and substance abuse disorders (DMHAS target population)
Application Process:	All referrals by clinician and must go through Community Services Network at CMHC
Geographic Area:	Hamden, New Haven, Woodbridge, Bethany
Occupancy:	12 units
Turn-over:	Maximum stay of 2 years
Fees for Services:	30% of income and small service fee on sliding scale
Wheelchair Accessibility:	None
Languages Spoken:	English
Days/Hours Open:	24-hour staffing
Additional Info:	There are group requirements in house with a emphasis on recovery and 12-step meeting attendance

Harkness House
Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type:	Transitional
Brief Description:	Provides housing and support to male veterans
Services Offered:	Seeks to provide stable housing for veterans, increase access and connection to services, expand social and employment skills, grow self-determination, and encourage reconnection to their communities
Eligibility:	Male veterans who are homeless
Application Process:	
Occupancy:	Supports 14 individuals
Turn-over:	
Fees for Services:	
Wheelchair Accessibility:	
Languages Spoken:	
Days/Hours Open:	
Additional Information:	Harkness House is part of Columbus House's Homefront initiative to support Veterans who are homeless

Intensive Support Living Program
Continuum of Care, Inc.

324 Howard Avenue
New Haven, CT 06511
Phone: (203) 752-8722
Fax: (203) 401-3085
www.continuumct.org

Housing Type:	Transitional
Brief Description:	Program provides 24-hour on-site staff support and apartment-based services and access to on-site support groups through Continuum's CARE group.
Services Offered:	Case management, comprehensive functional assessments, individualized life skills training
Eligibility:	People with mental disability or dual diagnosis (DHMAS population); contact CMHC/Community Services Network for more information
Application Process:	Applications must go through CSN at CMHC
Geographic Area:	New Haven, Hamden, Woodbridge, Bethany
Occupancy:	7 units
Turn-over:	Maximum stay is 2 years
Fees for Services:	Approx. \$425/month
Wheelchair Accessibility:	None
Languages Spoken:	English
Days/Hours Open:	24 hours on-site
Notes:	Serves an alternative to a group home.

Additional Information:

New Haven Halfway House
Continuum of Care, Inc.

599 Howard Avenue
New Haven, CT 06511
(203) 752-8725
Fax: (203) 752-8723

Housing Type:	Transitional
Brief Description:	Group living and case management for clients with chronic mental illness
Services Offered:	Individuals are provided with a wide range of services including case management, comprehensive functional assessments, individualized life skills training, on-site support groups, and clinical services with a local outpatient provider
Target Population:	Individuals with chronic mental illness
Application Process:	All referrals through Community Services Network; referral forms must be completed by a clinician
Geographic Area:	New Haven, Hamden, Woodbridge, Bethany
Occupancy:	13 units
Turn-over:	1-2 years
Fees for Services:	Client responsible for rent of \$723/month
Wheelchair Accessibility:	1 unit
Languages Spoken:	English
Days/Hours Open:	24 hour on-site staff
Notes:	This licensed program addresses individual needs and preferences in a spacious home with communal kitchen, dining, living rooms, and facilities dedicated to social and recreational activities; approximate overall staff-to-client ratio is 1 to 2
Additional Info:	

On the Move
Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type: Transitional

Brief Description: A transitional housing program for 20 men located on the 3rd floor of Columbus House's main shelter; clients can stay in the program for up to a year while they learn basic life skills that will enable them to live more independently

Services Offered: Offers private rooms, meals, and case management Services

Eligibility: Men who are homeless

Application Process:

Geographic Area:

Occupancy:

Turn-over: One year

Fees for Services:

Wheelchair Accessibility:

Languages Spoken:

Days/Hours Open:

Additional Info:

Park Street Inn
The Connection, Inc.

98 Park Street
New Haven, CT 06511
(203) 848-3061

Housing Type:	Transitional
Brief Description:	A 15-bed Residential Living Center designed to meet the needs of adult individuals who have histories of multiple or prolonged hospitalizations, due to mental illness, and who face complex challenges that complicate their recovery
Services Offered:	Assistance with symptom management, attendance of psychosocial groups; personal hygiene and self-care; shared responsibility for the care of the house, including house meetings; medication regimen; adaptive Daily Living Skills, such as meal planning, problem solving, etc.; goal setting; budgeting and use of money; use of transportation systems
Eligibility:	DMHAS clients completing long-term psychiatric hospitalization who are ready to take their first steps into the community; must meet DHMAS target population criteria and screening process; must be in need of 24-hour support staff
Application Process:	Apply through one's LMHA
Geographic Area:	Referrals into the program come from all four state-run hospitals, including the Connecticut Mental Health Center in New Haven, the Greater Bridgeport Mental Health Center, Connecticut Valley Hospital, and the Hartford Community Mental Health Center.
Occupancy:	15; staff to client ratio is 1 to 8
Turn-over:	Average length of stay is 2-4 years
Fees for Services:	Must be able to pay housing costs and a modest monthly service fee (reimbursable through the DMHAS funding or private insurance, depending on the individual)
Days/Hours Open:	Staffed 24 hours
Additional Information:	

Park Street Residence
The Connection, Inc.

98 Park Street
New Haven, CT 06511
(203) 624-1153

Housing Type:	Transitional
Brief Description:	Offers housing and case management to DMHAS target population (individuals with mental illness or a dual diagnosis of mental illness and addictions)
Services Offered:	Residential case management; daily living skills training; supportive housing; crisis intervention; medication supervision (if needed); recreational activities; assistance with transportation
Eligibility:	Adults 18 and older; must meet DHMAS target population criteria and be in need of 24-hour support staff
Application Process:	Application/clinician referral must be submitted to Community Services Network
Geographic Area:	CAC 7- New Haven, Hamden, Woodbridge, & Bethany
Occupancy:	13 units
Turn-over:	Average length of stay is 2-4 years
Fees for Services:	Must be able to pay housing costs and a modest monthly service fee (reimbursable through the DMHAS funding or private insurance, depending on the individual)
Days/Hours Open:	Staffed 24 hours
Additional Information:	

Pendleton House
The Connection, Inc.

527 Whalley Avenue
New Haven, CT 06511
(203) 397-0304
www.theconnectioninc.org

Housing Type:	Transitional, Supportive
Brief Description:	A multi-tiered therapeutic residential program for homeless adults with a dual diagnosis of substance abuse and mental illness
Services Offered:	Clinical and case management support; assistance with daily living skills, social skills, coping skills and money management; crisis prevention and intervention, including relapse prevention, and recovery treatment
Eligibility:	New Haven-area adults 18-65 years of age who are homeless and dually diagnosed
Application Process:	Referrals are first screened through the Community Services Network and then sent to the Program Director for review; when the referral meets the criteria and is eligible for program services, an intake / interview with the Program Director is scheduled; following the completed intake and assessment, the individual will begin a two to four week interaction (length may vary according to the individual) with the program by participating in the scheduled evening groups; the prospective clients interact with the current residents, gaining a sense of the program and the level of commitment required while also giving the opportunity for staff to assess the individual's ability and willingness to participate in treatment and recovery
Geographic Area:	New Haven
Occupancy:	20 units
Turn-over:	The projected participation for a resident in the program ranges from 12 to 24 months
Fees for Services:	30% of income for program fees
Days/Hours Open:	Staff on site 8am-9pm Mon-Friday, Saturday 9-6 and Sunday 9-5
Additional Information:	

Project Green
Project M.O.R.E., Inc.

830 Grand Avenue
P.O. BOX 8147
New Haven, CT 06530
(203) 848-3100
www.projectmore.org

Housing Type:	Transitional
Brief Description:	State-funded residence available to men referred by their probation and parole officers
Services Offered:	Housing, activities
Eligibility:	Male clients with substance abuse issues; must be on probation or parole; D.O.C. referral
Application Process:	On site
Geographic Area:	Greater New Haven
Occupancy:	25
Turn-over:	30-90 days
Fees for Services:	Must pay rent once client is employed
Languages Spoken:	English and Spanish
Additional Information:	

Recovery House
Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type: Transitional

Brief Description: A short-term stay for men who are in early recovery and awaiting placement in sober housing, in-patient treatment programs, or permanent housing with out-patient treatment support

Services Offered:

Eligibility:

Application Process:

Occupancy:

Turn-over: Length of stay is 60 days

Fees for Services:

Wheelchair Accessibility:

Languages Spoken:

Days/Hours Open:

Additional Information:

Recovery House
The Connection, Inc.

48 Howe Street, 4th Floor
New Haven, CT 06511
(203) 946-3081
www.theconnectioninc.org

Housing Type:	Transitional
Brief Description:	Provides temporary housing and support services for male and female adults who have a substance abuse disorder or co-occurring psychiatric and substance abuse disorders; as a transitional program for people in recovery, it expects to reduce rates of client relapse, reduce rates of service utilization, and enhance the health of our communities
Services Offered:	Accepts referrals 24 hours a day, 7 days a week; accessibility to NA and AA meetings; vocational assistance; drug and alcohol screenings
Eligibility:	Substance abuse or dual diagnosis individuals; need to be treatment-connected and on SAGA
Application Process:	Clinician/case manager needs to complete screening form
Occupancy:	14 male, 6 female
Turn-over:	Average is 30 days, maximum of 60 days
Fees for Services:	No fee, but SAGA is required
Wheelchair Accessibility:	20 units
Languages Spoken:	English and Spanish
Days/Hours Open:	Staffed 24 hours a day
Additional Information:	Clients who are classified as high service utilizers (HSU) are given priority for beds

**Stepping Stone
Transitional Housing**
Christian Community Action, Inc.

168 Davenport Avenue
New Haven, CT 06519
Telephone (203) 777-7848
Fax: (203) 777-7923
www.ccahelping.org

Housing Type:	Transitional
Brief Description:	The goal of the program is to offer families case management services in a safe, supportive environment that will foster the growth and increase the self-sufficiency of each family member
Services Offered:	Fully furnished apartments; job-oriented life skill training; parenting education; income/budget training; computer training; self actualization workshops; childcare workshops; after-school programs; family activities; each resident works with a case manager to develop a comprehensive, Family Service Plan
Eligibility:	Families who are homeless or at-risk of Homelessness in the Greater New Haven area Must meet federal poverty guidelines; must be motivated towards self-sufficiency, employment, and independence; have potential to benefit from the program
Application Process:	Must be referred by social service agency and must complete application
Occupancy:	18 units
Turn-over:	24-month maximum stay
Fees for Services:	30% of income; pay \$50/month for savings
Wheelchair Accessibility:	Yes
Additional Information:	

Transitional Housing Program

New Haven Home Recovery, Inc.

153 East Street
New Haven, CT 06511
(203) 492-4866
Fax: (203) 492-4872
www.nhhr.org

Housing Type:	Transitional
Brief Description:	For families who are currently residing at a family homeless shelter in New haven and are in need of housing services
Services Offered:	Scattered-site supportive housing with 2-year housing subsidy; case management
Eligibility:	Families in New Haven shelters; must be capable of achieving self-sufficiency within program timeline
Application Process:	Shelter referrals only; when program has openings, it will contact area shelters to seek referrals
Occupancy:	10 scattered-site units
Turn-over:	Stay up to 24 months
Fees for Services:	None
Languages Spoken:	English
Days/Hours Open:	Monday to Friday, 8:30 a.m. to 4:30 p.m.
Additional Information:	

Transitional Living Program
Liberty Community Services, Inc.

254 College St, 2nd Floor
New Haven, CT 06510
(203) 495-7600
Fax: (203) 495-7603
www.libertycs.org

Housing Type:	Transitional
Brief Description:	A group home for homeless adults living with HIV/AIDS with supportive housing and services
Services Offered:	On-site 24-hour staff, supportive housing, case management, counseling, substance abuse support, and independent living skill development
Eligibility:	Homeless, low-income adults (18 and older) living with HIV/AIDS; required to commit to substance-free living
Application Process:	Call admissions and complete phone screening
Occupancy:	16 units in shared suites in multi-family houses
Turn-over:	Stay up to 24 months
Fees for Services:	30% of income (if any)
Wheelchair Accessibility:	3 units
Languages Spoken:	English
Days/Hours Open:	24-hour on-site staff
Additional Information:	

Umoja Transitional Living Program

Youth Continuum

924 Grand Avenue
New Haven, CT 06511
(203) 777-8445
(203) 495-1853
www.youthcontinuum.org

Housing Type:	Transitional
Brief Description:	Umoja House provides homeless and transitioning young adults, ages 17 to 21, with 24-hour supervised staffing in a congregate living program
Services Offered:	Transitional housing with supportive services and case management; one-on-one counseling, financial coaching and life skills training provided
Eligibility:	Homeless youth, ages 17-21; must be in school or working part-time
Application Process:	Complete in-take with outreach team
Occupancy:	Dormitory-style apartment with 20 units
Turn-over:	May stay for up to 21 months
Wheelchair Accessibility:	May be accommodated
Languages Spoken:	English and Spanish
Days/Hours Open:	24-hour on-site staff; in-take available from 9 a.m. to 6 p.m. Monday to Friday
Additional Information:	

Permanent Supportive Housing

Canterbury Gardens
Leeway, Inc.

545 Sherman Parkway
New Haven, CT 06511
(203) 865-0068
(203) 401-4541
www.leeway.net

Housing Type:	Permanent Supportive
Brief Description:	In collaboration with Neighborworks/New Horizons, Leeway offers permanent supportive housing units and case management services for homeless or at risk of homelessness adults living with HIV/AIDS and other chronic conditions such as substance use and/or mental illness
Services Offered:	Provides case management services for each tenant
Eligibility:	Homeless, at risk of homelessness, mental illness and/or substance use history/diagnosis, living with HIV/AIDS
Application Process:	Referrals are accepted from Leeway's skilled nursing facility, AIDS Service Organizations, community agencies, hospitals and clinics
Occupancy:	9 units (34 unit apartment complex)
Geographic area:	Any
Fees for Services:	30% of income; RAP subsidy included
Languages Spoken:	English, Spanish
Days/Hours Open:	Business Hours are 8:30am to 4:30pm, Monday-Friday
Additional Information:	Case Management Services available at tenant's request

Cedar Hill Apartments
Columbus House & HOME, Inc.

171 Orange Street
New Haven, CT 06511
(203) 777-5965
(203) 777-5967

Housing Type:	Permanent Supportive
Brief Description:	A permanent supportive housing site with 25 efficiency apartments for single adults who were formerly homeless or were at great risk of becoming homeless
Services Offered:	Permanent low-income housing with supportive services and case management
Eligibility:	Formerly homeless adults with behavioral health Disorders or low-income adults needing affordable housing with no children; must meet income guidelines
Application Process:	Call first; applications available at Orange Street office
Occupancy:	25 efficiency units that are fully furnished; each unit has its own kitchen and bath
Turn-over:	
Fees for Services:	Rent is 30% of income
Wheelchair Accessibility:	3 units
Languages Spoken:	English
Days/Hours Open:	9-5, Monday to Friday
Additional Information:	Apartments are located at 1465 State Street

Community Living Program
Continuum of Care, Inc.

67 Trumbull Street
New Haven, CT 06510
(203) 562-2264
Fax: (203) 789-1335
www.continuumct.com

Housing Type:	Permanent Supportive
Brief Description:	Group residences for adults with disabilities
Services Offered:	Community mental health and residential care center provides treatment, housing, and supportive services for adults with chronic mental illness and developmental disabilities
Eligibility:	Ages 18 or older with a developmental disability and a coexisting psychiatric disability
Application Process:	DMR referrals only
Geographic area:	CAC 7: New Haven, Hamden, Woodbridge, Bethany
Fees for Services:	Varies; client must pay rent
Languages Spoken:	English
Additional Information:	

Extended Living Program
Continuum of Care, Inc.

New Haven, CT
(203) 752-8717
www.continuumct.com

Housing Type:	Permanent Supportive
Brief Description:	Allows for independent living in an individual's apartment or a shared apartment with case management and assistance with day-to-day living
Services Offered:	Supportive and independent housing, outreach, continuous contact, and assistance with daily living activities
Eligibility:	People with mental disability; must have a clinician referral
Application Process:	Applications must go through Community Services Network
Geographic area:	CAC 7: New Haven, Hamden, Woodbridge, Bethany
Fees for Services:	Varies; client pays rent
Wheelchair Accessibility:	
Additional Information:	

Fellowship Commons
Fellowship Place, Inc.

441 Elm Street
New Haven, CT 06511
(203) 865-3719
Fax: (203) 789-4451
www.fellowshipplace.org

Housing Type:	Permanent Supportive
Brief Description:	A social, wellness, and recovery rehabilitation program offering engagement services and housing to adults who are homeless, have a mental disability, and/or co-occurring substance abuse disorder
Services Offered:	Housing, social rehabilitation support, referrals for additional services
Eligibility:	Adults with mental illness who are eligible for Section 8 housing
Application Process:	Apply for Section 8 at New Haven Housing Authority
Occupancy:	25 beds
Geographic area:	New Haven County
Fees for Services:	See Section 8 guidelines
Wheelchair Accessibility:	Yes
Additional Information:	

The Independent Living Program
Liberty Community Services, Inc.

254 College St, 2nd Floor
New Haven, CT 0510
(203) 495-7600
Fax: (203) 495-7603
www.libertycs.org

Housing Type:	Permanent Supportive
Brief Description:	Permanent subsidized housing for homeless people who are living with HIV
Services Offered:	Rental assistance, in-home and off-site supportive housing case management, individual counseling, and independent skill development and vocational referrals
Eligibility:	Homeless or at-risk low-income adults (18 and older) living with HIV/AIDS; residents must be substance-free for six months and have an income
Application Process:	Call Liberty's admissions office and complete a phone screening
Occupancy:	32 units in private apartments
Geographic area:	Any
Fees for Services:	30% of income
Additional Information:	

**Intensive Supportive
Living Program**
Continuum of Care, Inc.

67 Trumbull Street
New Haven, CT 06510
(203) 562-2264
(203) 789-1335
www.continuumct.com

Housing Type:	Permanent Supportive
Brief Description:	Provides 24-hour on-site staff support to clients in need of an alternative to congregate living, i.e. supervised apartment rather than a traditional group home
Services Offered:	Case management, comprehensive functional assessments, individualized life skills training, on-site support groups, and clinical services with a local outpatient provider
Eligibility:	
Application Process:	
Occupancy:	Two furnished apartments for seven individuals are available with private bedrooms and shared kitchens, bathrooms, dining rooms, and living rooms
Geographic area:	
Fees for Services:	
Additional Information:	

**Leeway-Putnam
Leeway, Inc.**

451 Putnam Avenue
New Haven, CT 06517
(203) 865-0068
(203) 401-4541
www.leeway.net

Housing Type:	Permanent Supportive
Brief Description:	Leeway offers permanent supportive housing units and case management services for homeless adults and youth aging out, living with chronic conditions such as substance use and/or mental illness
Services Offered:	Provides case management services for each tenant
Eligibility:	Adults: Homeless, at risk of homelessness, mental illness and/or substance use history/diagnosis Youth Aging Out: Homeless, at risk of homelessness, DCF involvement, mental illness and/or substance use history/diagnosis
Application Process:	Referrals are accepted from Leeway's skilled nursing facility, AIDS Service Organizations, community agencies, hospitals and clinics, etc
Occupancy:	17 units
Geographic area:	Any
Fees for Services:	30% of income; RAP subsidy included
Languages Spoken:	English
Days/Hours Open:	Business hours are 7:00am to 6:00pm, Monday-Friday
Additional Information:	Case Management Services available at tenant's request

Legion Woods
Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type: Permanent Supportive

Brief Description: A permanent supportive housing site for single adults

Services Offered: On-site case management services provided

Eligibility:

Application Process:

Geographic Area:

Occupancy: 20 one-bedroom apartments

Days/Hours Open:

Additional Information:

Liberty Safe Haven
Liberty Community Services, Inc.

254 College St, 2nd Floor
New Haven, CT 06510
(203) 495-7600
Fax: (203) 495-7603
www.libertycs.org

Housing Type:	Permanent Supportive
Brief Description:	Provides a specialized permanent residence for individuals who have experienced repeated or extended periods of homelessness
Services Offered:	Residence, case management, client groups
Eligibility:	Chronically homeless individuals with a mental illness; adults (18 or older) who are substance-free for six months and have an income
Application Process:	Call admissions and complete phone screening
Geographic Area:	Any
Occupancy:	33 units, some of which are exclusively for clients with HIV/AIDS
Fees for Services:	30% of income
Wheelchair Accessibility:	All units
Days/Hours Open:	Monday to Friday, 9-5
Additional Information:	

**McQueeney Supportive
Services Program**
Continuum of Care, Inc.

67 Trumbull Street
New Haven, CT 06510
(203) 562-2264
(203) 789-1335
www.continuumct.com

Housing Type:	Permanent Supportive
Brief Description:	Provides wrap around case management services to 30 individuals at risk of being homeless and who have either a dual diagnosis of mental illness and substance abuse, or a history of substance abuse
Services Offered:	Supportive housing; case management services; daily living skills training; crisis intervention; medication supervision; assistance with transportation and recreational activities; scheduled programs including traditional 12-step groups and substance abuse prevention
Eligibility:	People with mental disability and/or a history of substance abuse
Application Process:	
Occupancy:	
Fees for Services:	
Days/Hours Open:	
Additional Information:	

New Haven Family Partnership
New Haven Home Recovery

153 East Street
New Haven, CT 06511
(203) 492-4866
Fax: (203) 492-4872
www.nhhr.org

Housing Type:	Permanent Supportive
Brief Description:	This DMHAS-funded program helps families who are homeless, at risk of becoming homeless, and have a disability including substance abuse, mental health issues or HIV/AIDS
Services Offered:	Supportive services in the form of intensive case management are coupled with a permanent housing subsidy
Eligibility:	Chronically homeless families with children under the age of 18 in which the caregiver has a disability, including substance abuse, mental health issues, HIV/AIDS, or a combination of such issues
Application Process:	Call to complete pre-application
Occupancy:	27 units
Geographic area:	Greater New Haven area
Fees for Services:	None
Wheelchair Accessibility:	Yes
Languages Spoken:	English, Creole
Days/Hours Open:	Monday to Friday, 8:30-4:30
Additional Information:	

Next Step Initiative
Liberty Community Services, Inc.

254 College St, 2nd Floor
New Haven, CT 06510
(203) 495-7600
Fax: (203) 495-7603
www.libertycs.org

Housing Type:	Permanent Supportive
Brief Description:	Consists of 5 units in the community; the Connecticut Department of Social Services provides a Rental Assistance Program certificate
Services Offered:	Case management provided by DMHAS
Eligibility:	Individual who are homeless and mentally ill
Application Process:	Call admissions and complete phone screening
Geographic Area:	Any
Occupancy:	5 units in the New Haven community
Fees for Services:	None
Wheelchair Accessibility:	Depends on housing location
Days/Hours Open:	Monday to Friday, 9-5
Additional Information:	

The Parents' Foundation
The Parents' Foundation for
Transitional Living, Inc.

100 Broadway
New Haven, CT 06511
(203) 776-3236
Fax: (203) 782-9100
www.parentsfoundation.com

Housing Type:	Permanent Supportive, Transitional
Brief Description:	A private, nonprofit mental health residential community dedicated to the recovery of adults with serious and persistent mental illness such as schizophrenia, schizoaffective disorder, bipolar disorder, depression and anxiety disorder; aims to help residents who have a mental illness live in the community at the most independent living level that is safely possible, with the supports they need to do so
Services Offered:	Offers a Residential Living Center, a Supervised Apartment Program, and a Community Support Services Program
Eligibility:	Adults (18 and older) with mental illness; prospective residents must have a primary psychiatric diagnosis, be evaluated to have the potential to live in the community and benefit from our program, have basic self-care skills; be able to abide by safety rules, and provide the required clinical information; not a setting for individuals who are suicidal, assaultive, have a primary substance abuse diagnosis or a dementia
Application Process:	Need application and appropriate clinical information
Fees for Services:	Fees for the Residential Living Center start at \$4,930 per month; these fees exclude costs for medical expenses, personal care items, clothing and spending money; see website for more details
Days/Hours Open:	24-hour support
Additional Information:	

**Robert T. Wolfe (RTW)
Supportive Housing Program
The Connection, Inc.**

Corporate Office Location:
955 South Main Street
Middletown, CT 06457
(860) 343-5500
Fax: (860) 343-5517
www.theconnectioninc.org

Housing Type:	Permanent Supportive
Brief Description:	Serves 25 individuals who are homeless or at risk of being homeless and who have either a dual diagnosis of mental illness and substance abuse, or a history of substance abuse with at least one year in treatment
Services Offered:	Case management (coordination of vocational, employment, financial, psychiatric, medical and social services); daily living skills training; crisis intervention; daily living skills training; medication supervision (if needed); recreational activities; assistance with transportation
Eligibility:	In order to be accepted into the program, clients must be on the RTW housing list
Application Process:	
Geographic Area:	
Occupancy:	
Fees for Services:	
Wheelchair Accessibility:	
Days/Hours Open:	
Additional Information:	Housed at the Robert T. Wolfe Apartments near New Haven's train station; provided in partnership with the Housing Authority of New Haven (HANH) and is funded by grants from DMHAS and HANH

**Ruoppolo Manor
Supportive Housing
The Connection, Inc.
Housing Authority of New Haven**

480 Ferry Street
New Haven, CT 06511
(203) 785-8136
Fax: (203) 785-8120
www.theconnectioninc.org

Housing Type:	Permanent Supportive
Brief Description:	Serves individuals who are homeless or at risk of being homeless and who have either a dual diagnosis of mental illness and substance abuse, or a history of substance abuse with at least a year in treatment
Services Offered:	Case management (Coordination of vocational, employment, financial, psychiatric, medical and social services); daily living skills training; supportive housing; crisis intervention; medication supervision when needed; recreational activities; assistance with transportation; men's and women's motivational groups; Substance Abuse Prevention Training for Seniors (TIPS for Seniors)
Eligibility:	Homeless individuals who have substance abuse issues or are dually diagnosed; it is a Housing Authority of New Haven facility and therefore clients must be on the Ruoppolo Manor Housing list in order to be accepted into the program
Application Process:	Clinical referral; must fill out application for HANH and a Ruoppolo Preferred application
Geographic Area:	CAC 7
Occupancy:	25 units
Days/Hours Open:	Monday to Friday, 8am-6pm; weekends and holidays, 9am-5pm
Additional Information:	

Scattered Site Program
Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type: Permanent Supportive

Brief Description: Columbus House provides case management support to 48 people who live in independent apartments, where they hold their own lease with subsidized rents

Services Offered: Case management support services are provided to help people to maintain their housing and live successfully in the community

Eligibility:

Application Process:

Geographic Area: New Haven

Occupancy: 48 individuals

Days/Hours Open:

Additional Information:

Scattered Site Program
Leeway, Inc.

40 Albert Street
New Haven, CT 06511
(203) 865-0068
Fax: (203) 865-0399
www.leeway.net

Housing Type:	Permanent Supportive
Brief Description:	In cooperation with Corporation for Independent Living, Leeway offers scattered site apartments and supportive services for homeless people living with HIV/AIDS and other chronic conditions such as substance abuse and mental illness
Services Offered:	Provides case management services for each tenant
Eligibility:	Homeless and at-risk individuals (16 years of age and older) living with HIV/AIDS
Application Process:	Referrals are accepted from Leeway skilled nursing facility, AIDS Service Organizations, hospitals, home care agencies and community clinics
Occupancy:	5 scattered site units
Geographic area:	Any
Fees for Services:	30% of income; RAP subsidy included
Languages Spoken:	English, Spanish
Days/Hours Open:	Business Hours are 8:00am-5:00pm, Monday-Friday
Additional Information:	Supportive Services available at tenant's request

Sojourner's Place
Columbus House, Inc.

586 Ella T. Grasso Boulevard
New Haven, CT 06519
Phone: (203) 401-4400 x106
Fax: (203) 773-1430
Email: info@columbushouse.org
Website: www.columbushouse.org

Housing Type: Permanent Supportive

Brief Description:

Services Offered:

Eligibility:

Application Process:

Geographic Area:

Occupancy: 20 one-bedroom apartments

Days/Hours Open:

Additional Information:

Supportive Housing for Families
The Connection, Inc.
CT Department of Children and Families
(DCF)

Various locations in CT
(203) 789-4427
www.theconnectioninc.org

Housing Type:	Permanent Supportive
Brief Description:	Offers DCF families in CT support services and the provision of safe, quality, affordable, and permanent housing
Services Offered:	Assisting clients in securing housing subsidy and/or rental housing; providing transportation; providing clients with referrals, advocacy, crisis intervention and counseling services, as needed; coordinating substance abuse treatment, such as Relapse Prevention; Children's Services, Educational Support and Parenting Training
Eligibility:	Families must have DCF involvement
Application Process:	DCF is the only referral source
Geographic Area:	Greater New Haven area
Occupancy:	8 family units
Fees for Services:	None
Wheelchair Accessibility:	All
Days/Hours Open:	
Additional Information:	

Supportive Housing Program

New Haven Home Recovery, Inc.

153 East Street
New Haven, CT 06511
(203) 492-4866
Fax: (203) 492-4872
www.nhhr.org

Housing Type:	Permanent Supportive
Brief Description:	Supportive housing program for families who are homeless or at risk of homelessness, which include those who suffer from a serious mental illness, substance abuse, or HIV/AIDS
Services Offered:	Case managers assist the families with health care needs, mental health/substance abuse counseling and job readiness development; affordable housing
Eligibility:	Homeless (or at risk of homelessness) families affected by AIDS/HIV; history of psychiatric disability, substance abuse, or dual diagnosis; must have at least one child under 18 years-old living in household
Application Process:	Call 203-389-2449 ext. 10 to apply
Geographic Area:	Greater New Haven area
Occupancy:	40 units
Fees for Services:	None
Wheelchair Accessibility:	Yes
Days/Hours Open:	Monday to Friday, 8:30am-5pm
Additional Information:	

The Supportive Living Program
Liberty Community Services, Inc.

254 College St, 2nd Floor
New Haven, CT 06510
(203) 495-7600
Fax: (203) 495-7603
www.libertycs.org

Housing Type:	Permanent Supportive
Brief Description:	Provides permanent housing for homeless people who are living with HIV/AIDS
Services Offered:	Residence, case management, recovery groups, community meetings
Eligibility:	Homeless adults living with HIV/AIDS; must be substance-free for six months and have an income
Application Process:	Call admissions and complete phone screening
Geographic Area:	Any
Occupancy:	7 units in shared suites in multi-family house
Fees for Services:	30% of income
Wheelchair Accessibility:	Yes
Days/Hours Open:	Monday to Friday, 9-5
Additional Information:	

**West Village Support
Services Program**
The Connection, Inc.

52 Howe Street
New Haven Ct 06511
(203) 786-5316
Fax: (203) 786-5452
www.theconnectioninc.org

Housing Type:	Permanent Supportive
Brief Description:	Offers case management and rehabilitative services to those who are homeless or at risk of becoming homeless and who have a diagnosis of mental illness and/or substance abuse, or a history of substance abuse, or a history of substance abuse with at least a year in treatment
Services Offered:	Case management, relapse prevention techniques, recovery groups, psycho-social activities, and crisis Intervention
Eligibility:	Homeless individuals (or at risk of homelessness). Must pass background screen set by Property Management and HANH.
Application Process:	Clinical referral: must fill out an application for housing at West Village and HANH.
Geographic Area:	
Occupancy:	40 individuals
Fees for Services:	
Wheelchair Accessibility:	
Days/Hours Open:	Staff is on duty from 8am to 6pm Monday through Friday and 9-5pm on the weekends
Additional Information:	West Village is a partnership between The Connection and Alpha Community Services, a branch of the Central Connecticut Coast YMCA; its apartments are managed by The Community Builders of New Haven and the program is funded by the State of Connecticut's Department of Mental Health and Addiction Services; funding for this program is also provided by Substance Abuse and Mental Health Services Administration (SAMHSA)

Whalley Terrace Apartments
Columbus House & HOME, Inc.

560 Whalley Avenue
New Haven, CT 06511
(203) 562-4663

Housing Type:	Permanent Supportive
Brief Description:	Supportive housing apartments for low income or disabled adults who are ages 62 and older and homeless or at risk of homelessness
Services Offered:	Columbus House provides on-site case management services for tenants in this complex
Eligibility:	Elderly, low-income, homeless, at-risk; must be 62 or older and affected by mental illness or chemical dependency
Application Process:	Call Columbus House at (203) 773-9673 for details
Occupancy:	22 units
Fees for Services:	
Wheelchair Accessibility:	
Days/Hours Open:	
Additional Information:	

Recovery Housing (Sober Living Homes)

**600 Middletown
Avenue LLC**

600 Middletown Avenue
North Haven CT 06473
(203)410-0499
www.600middletownllc.com

Housing Type:	Recovery Housing
Brief Description:	A clean and sober residential living community that assists in supporting recovery based on the twelve steps model of AA and NA
Services Offered:	Offers three recovery residences in New Haven County; two are located in North Haven and one in New Haven; the houses are furnished accommodations with full kitchens, bedrooms, bathrooms and living rooms; two men share a bedroom, either in a house or apartment setting. The facilities include amenities such as coin operated washer and dryer and cable/ satellite TV
Eligibility:	Individuals in recovery
Application Process:	Call for details
Additional Information:	Management staff review each resident's involvement in the community and adherence to policies and guidelines that are initially outlined upon entry to one of the residences; should an individual deviate from their agreement, their behavior is reviewed and restriction imposed; repeated violations can lead to removal from the community

**Believe in Me
Empowerment Corp.
Sober Living Homes**

423 Dixwell Avenue
New Haven, CT 06511
(203) 772-2771
believeachievesucceed.org
bimec@sbcglobal.net

Housing Type:	Recovery Housing
Brief Description:	Independent sober living center provides a structured residential setting for adults recovering from alcohol or substance abuse.
Services Offered:	In addition to housing, provides residents with case management, counseling, skills training, placement assistance and a support system to assist with a successful reentry into society
Eligibility:	Individuals 18 and older in recovery from substance abuse
Application Process:	Call for details
Additional Information:	Participation in self-help groups is required for all residents; residents are encouraged to develop their job skills and explore further education as tools to aide their successful reentries; there is a set rental fee

**Bethel
Recovery Center**

1037 Sylan Avenue
Bridgeport, CT 06606
(203) 372-2179

Housing Type:	Recovery Housing
Brief Description:	Provides a safe, sober and structured environment for women desiring continual support in their recovery; recovering addicts undergo an education component on the cycles of abuse and its impact on the family; recovery is achieved through tools of 12-step programs, utilization of community resources and networking with various social service agencies in the community
Services Offered:	Support groups; drug and alcohol counseling; HIV counseling; parenting skills; basic living skills; educational opportunities through area literacy programs; referrals to outpatient substance abuse treatment facilities; links to area human service agencies; HIV/AIDS educational workshops and referrals to medical services; assistance with applications; Assistance; locating affordable housing
Eligibility:	Single women; women with one child; pregnant women; dually diagnosed women; multiple diagnosed women; all must undergo detoxification before entering program
Application Process:	Call for details; referrals accepted from drug and alcohol rehabilitation centers, churches, hospitals and self-referrals.
Additional Information:	Office hours: Monday to Friday, 9am-5:30pm; average length of stay is six months to two years; provides service to approximately 30 women and children annually; has the capacity to have 15 clients in residence

Catapult Lodge

2785 Boston Post Road
Guilford, CT 06437
(203) 483-0399
Fax: (203) 488-7042
www.catapultlodge.org

Housing Type:	Recovery Housing
Brief Description:	Multiple sober residences offer an unstructured, transitional living program for individuals recovering from alcoholism or drug addiction. Residents are required to participate in recovery support groups and must volunteer a minimum of four hours per week at Catapult Services.
Services Offered:	Call for details
Eligibility:	Individuals 18 and older; must have completed treatment and be in recovery; clean and sober for 72 hours
Application Process:	New residents must be clean and sober for 72 hours prior to admission, and will be on probation for the first 72 hours in the residence. Residents must comply with all agency and lodge rules; call for additional information
Additional Information:	Set rent; security deposit equal to one week's rent and two weeks rent in advance are required; charge for bed linens

**Evergreen
Sober Home**
Evergreen Family
Oriented Tree, Inc.

122 Derby Avenue
New Haven, CT 06511
(203) 809-8714

Housing Type:	Recovery Housing
Brief Description:	Faith-based sober living center provides a peer-managed structured residential setting for adults recovering from alcohol or substance addictions; offers separate residential sites for men and women
Services Offered:	Residents are offered supportive services to help obtain employment, further their education, and develop independent living and relapse prevention skills
Eligibility:	Individuals 18 and older who are in treatment or actively seeking treatment for alcohol or substance addiction
Application Process:	Call for details; intake is available 24 hours a day, 7 days per week
Additional Information:	Set fee

House of Heavenly Garden

263 Dixwell Avenue
New Haven, CT 06511
(203) 887-1733

Housing Type:	Recovery Housing
Brief Description:	Faith-based organization provides a structured three-quarter house for adults recovering from alcohol or substance addictions.
Services:	Call for details
Eligibility:	Individuals 18 and older recovering from alcohol or substance abuse
Application Process:	Call for details
Additional Information:	

Norton House
Norton Foundation, LLC

476 Norton Pkwy
New Haven, CT 06511
(203) 605-4070

Housing Type: Recovery Housing

Brief Description: Independent sober living home provides a structured residential setting for adult males recovering from alcohol or substance abuse addiction. Residents are required to set personal goals and attend twelve-step meetings.

Services: Drug rehabilitation, alcohol treatment, substance abuse treatment, and residential treatment

Eligibility: Male individuals, 18 and older; residents are required to attend 3 outside 12 step meetings weekly along with one in-house meeting; they do random drug and alcohol testing

Application Process: Call for details

Additional Information: Currently has 2 sober houses located in the Beaver Hill section of New Haven; each house holds 12 men; offer free digital cable, wireless internet access, free long distance house phones, and a laundry facility on-site.

Oxford Houses
Oxford House of
Connecticut

PO Box 200936
Yale Station
New Haven, CT 06520-0936
Placement Services: (877) 693-6734
Fax: (866) 808-0681
<http://ctoxfordhouse.org>

Housing Type:	Recovery Housing
Brief Description:	Oxford Houses are family homes that groups of recovering individuals rent to live together in an environment supportive of recovery from addiction; each house is self-run and self-supported following a standardized system of democratic operation; each group obtains a charter from Oxford House, Inc., the umbrella organization for the national network of individual Oxford Houses
Services Offered:	Individuals living in an Oxford House learn or relearn values, responsible behavior and slowly, but surely, develop long-term behavior to assure comfortable sobriety forever; some individuals live in Oxford Houses a few months, others, for many years; together, these individuals develop each Oxford House into a place to learn to live a responsible life without the use of alcohol and drugs
Eligibility:	Recovering men and women 18 and older; must have completed a 10-day detox or 14-28 day rehab program; must maintain sobriety
Application Process:	Any recovering alcoholic or drug addict can apply for entry by completing an application and being interviewed by the existing members of a House
Units:	There are 7 Oxford Houses of varying sizes in the Greater New Haven area
Turn-over:	Varies
Fees for Services:	Each House member must pay rent and their share of the monthly expenses; residents purchase own food
Additional Information:	For listings of houses in Connecticut, please see website.

**P. Faith Lives
Recovery Living
Centers**

74 Grove Street
Meriden, CT, 06451
(203) 992-2325
Fax: (203) 440-0182
www.pfaithlives.com

Housing Type:	Recovery Housing
Brief Description:	Self-supported sober houses for adults recovering from alcohol or substance addictions; provide a safe, stable, sober and supportive group setting for persons committed to complete abstinence from substance abuse and recovery from addiction; does not attempt to directly provide professional substance abuse counseling
Services Offered:	24/7 supervision of residents; assistance in finding resources for recovery, including rehabilitation and treatment facilities
Eligibility:	Those in recovery for substance abuse and alcohol
Application Process:	Call for details
Additional Information:	A program fee of \$125.00 a week for Meriden site and \$100.00 per week for New Britain site

Second Chance Sober Living Home

71-73 North Pearl Street
Meriden, CT 06450
(203) 671-7775
augiis@cox.net

Housing Type:	Recovery Housing
Brief Description:	Independent sober living center provides a structured residential setting for adults recovering from alcohol or substance addictions
Services Offered:	Call for details
Eligibility:	Adults (18 and older) in recovery for substance abuse and alcohol
Application Process:	Call for details
Additional Information:	Set program fee

Sober City Sober Living Home

Confidential Address
Meriden, CT 06450
(203) 379-7090

Housing Type:	Recovery Housing
Brief Description:	Sober home for adult males recovering from alcohol or substance addictions.
Services Offered:	Call for details
Target Population:	Adults (18 and older) in recovery for substance abuse and alcohol; must be clean and sober at intake
Application Process:	Call for details
Additional Information:	Set fee for rent and food; 10am-10pm; Leave voice message 24/7

Stepping Stone House Sober Living Home

PO Box 3095
Meriden, CT 06450
(860) 538-8582
sholly10@comcast.net

Housing Type:	Recovery Housing
Brief Description:	Three-quarter house offers a structured, transitional living program for adult males recovering from alcohol and drug addictions; residents are required to participate in recovery support groups
Services Offered:	Call for details
Target Population:	Adults (18 and older) in recovery for substance abuse and alcohol; must be clean and sober at intake
Application Process:	Call for details
Additional Information:	House rules include, but are not limited to, abstinence from any psychoactive drugs unless prescribed by a physician, a curfew, doing assigned chores, unscheduled drug screenings, and attendance at a weekly house meeting Weekly rent; hours are Monday to Friday: 8am-5pm

**Taste And See
Outreach
Ministries, Inc.**

700 Noble Avenue
Bridgeport, CT 06608-1528
(203) 335-1533
Fax: (203) 335-0310
www.tnsm.org

Housing Type:	Recovery Housing
Brief Description:	Christian-based agency providing a supportive rehabilitation housing facility for adult males recovering from alcohol or substance addictions and misguided behaviors. Residents are required to set personal goals, and participate in a twelve-step program. Length of stay is from 6 to 24 months.
Services Offered:	Alternative socio-cognitive modification training; higher education development; nutritional health development practices; medical insurance assistance; food stamps assistance; employment assistance; housekeeping skills development; personal hygiene skills development; spiritual guidance; vocational education and training; transportation; community service work
Eligibility:	Males ages 18 and older recovering from substance addiction
Application Process:	Call admissions office at (203) 382-1417
Fees for Services:	Set fee
Additional Information:	Business hours: Monday to Friday, 8:30am-4:30pm; services available regardless of race, sexual orientation, and/or religious beliefs

Turning Point Foundation

1212 Quinnipiac Ave.
New Haven, CT 06513
(203) 497-3755
Fax: (203) 468-8359
www.tpfoundation.com

Housing Type:	Recovery Housing
Brief Description:	Extended care in the form of a three phase step-down program designed to bridge the gap between primary treatment and independent living; gradually reintegrates young men into a drug-free world
Services Offered:	Specializing in Residential short term drug rehab program sober living (30 days or less), Residential long term drug rehab treatment sober living (more than 30 days), Outpatient drug rehab, Partial hospitalization drug rehab/Substance abuse day treatment
Eligibility:	Young men dealing with substance abuse issues
Application Process:	Not required to come directly from alcohol or drug treatment; they may self-refer or be referred by family members; prospective residents will be asked to complete a confidential telephone assessment; staff will then determine the most appropriate level of care
Additional Information:	Call or visit website for additional information

The Way Back

459 Wallingford Road
Durham, CT 06422
(860) 788-3541
www.thewayback-ct.com
info@thewayback-ct.com

Housing Type:	Recovery Housing
Brief Description:	Substance abuse recovery home for men; provides structured sober activities, counseling, and referrals to social services to assist residents to stay in recovery
Services Offered:	Seeks to introduce the process of recovery using the foundations of 12-step programs; change behaviors associated with chemical dependency and work to eliminate feelings of hopelessness; help people become self-sufficient; develop healthy relationships
Eligibility:	Men ages 18 and older; must undergo detoxification before entering program
Application Process:	Call for details
Additional Information:	Sliding fee for services; Call or visit website for additional information

**Women's Recovery
Support Program**
The Connection, Inc.

126 Washington Street
Second Floor
Bridgeport, CT 06604
(203) 330-9304
www.theconnectioninc.org

Housing Type:	Recovery Housing
Brief Description:	A voluntary substance abuse recovery and supportive housing program for single women; its mission is to support women in substance abuse recovery and to provide safe, affordable housing, in addition to offering opportunities for personal growth and development
Services Offered:	Relapse prevention; vocational assistance; money management; housing assistance
Eligibility:	Non-parenting women, ages 18 through 30; recovering substance abusers who have completed a residential substance treatment program and/or maintained sobriety for a minimum of three months
Application Process:	Call for details
Additional Information:	No program fees; Participants will be expected to contribute to rent and utilities when they have income and/or resources Business office hours: Monday to Friday: 9am-5pm; program hours: 24 hours/7 days

Subsidized Housing

Bella Vista Senior Community
Carbaretta Management

339 Eastern Street
New Haven, CT 06113
(203) 466-3409
Fax: (203) 468-3046
www.bellavistaliving.com

Housing Type: Subsidized
Eligibility: Individuals aged 55 and older, disabled
Application Process: Complete application and produce required documents
Occupancy: 1412 total units; wheelchair accessible units available
Additional Information: Must use original application—no copies
Must complete pre-application before picking up full application and being screened at Office

Berger Apartments
AIMCO

135 Derby Avenue
New Haven, CT 06511
(203) 776-7015
(203) 773-0450

Housing Type: Subsidized
Eligibility: Elderly, low-income, and disabled individuals
Application Process: Contact office to request application
Occupancy: 150 one- and two-bedroom units;
5-6 wheelchair accessible units available
Additional Information: Residents can have no income but must pay a minimum of \$25/month for rent;
can copy application

Brewery Square
Shoreline Corporation

1 Brewery Square
New Haven, CT 06513
(203) 776-8426
Fax: (203) 777-8518

Housing Type: Subsidized

Eligibility: Families, individuals, elderly, disabled

Application Process: Call to apply

Occupancy: 104 one- to three-bedroom apartments;
some wheelchair accessible units available

Additional Information: can use a copy of the application;
income is required

Casa Otonal, Inc.
Winn Residential Management, LLC

135 Sylvan Avenue
New Haven, CT 06519
(203) 773-1847
Fax: (203) 773-3045

Housing Type: Subsidized

Eligibility: Elderly, disabled;
individuals or married couples only

Application Process: Complete application with proof of income,
disability

Occupancy: 104 total units; studios and one-bedroom
units; 11 wheelchair accessible units available

Additional Information: Can make copies of application

**Church Street South
DeMarco Management Corp.**

34 Cinque Green
New Haven, CT 06519
(203) 562-2014
Fax: (203) 562-4919
DeMarco Management: (860) 951-9411

Housing Type: Subsidized
Eligibility: Families with some type of income
Application Process: Call for application
Occupancy: 301 total units; one- to five-bedroom units available; some wheelchair accessible units available
Additional Information: Can use photocopies of the application

**Davenport-Dunbar Residences
Elderly Housing Management, Inc.**

125-135 Putnam Avenue
Hamden, CT 06517
(203) 248-1445
Fax: (203) 248-0259
davenportdunbar@ehmchm.org

Housing Type: Subsidized
Eligibility: Elderly, disabled
Application Process: Stop by or call for an application
Occupancy: 343 units
Additional Information: Must use original application; Elderly Housing Management manage over 75 subsidized properties throughout CT. See their website www.newsamaritancorp.org for more information

Fair Haven Elderly Housing
Arco Management

25 Saltonstall Avenue
New Haven, CT 06513
(203) 777-9736
Fax: (203) 773-0248

Housing Type: Subsidized

Eligibility: Disabled individuals 62 years of age and older

Application Process: Pick up application at site or send a written request for an application by mail (include a stamped letter-sized envelope)

Occupancy: Studios and 1-bedroom units available;
6 wheelchair accessible units available

Additional Information: Arco Management: (845) 368-2400;
office hours: M-F 8:30am-4pm

Fairbank Apartments
William M. Hotchkiss Co.

355 Ferry Street
New Haven, CT 06513
(203) 777-0696

Housing Type: Subsidized

Eligibility: Elderly (62 and older), disabled

Application Process: Call to apply

Occupancy: 121 one- and two-bedroom units available

Additional Information: Rent is 30% of income (income required);
building has elevator and no-step entry;
office hours: Monday to Friday, 9am-12pm,
1pm-3pm

Fountain Heights by B'nai B'rith
HOME, Inc.

345 Fountain Street
New Haven, CT 06515-2631
(203) 562-4663

Housing Type: Subsidized

Eligibility: Elderly (62 and older)

Application Process: Call to apply

Occupancy: 40 one-bedroom units

Additional Information: 30% subsidized;
office hours are Monday to Friday, 9am-4pm

**Hill Central Homes, Inc.
Devcon Management Co.**

259 1/2 Putnam Street
New Haven, CT 06519-2135
(203) 562-8299
Fax: (203) 562-2475

Housing Type: Subsidized
Eligibility: Families; can have zero income but must have way to pay for basic necessities
Application Process: Call first; stop by to pick up application
Occupancy: 3- and 4-bedroom apartments
Additional Information:

**Hill Housing Developments
Property Advisory Group, Inc.**

210 Davenport Avenue
New Haven, CT 06519-1326
(203) 787-9006

Housing Type: Subsidized
Eligibility: Elderly, families, individuals, disabled
Application Process: Call to apply
Occupancy: 65 one- to four-bedroom units
Additional Information: 10 wheelchair accessible units

**Howard Apartments
Renaissance Management**

672-674 Howard Avenue
New Haven, CT 06519-1525
(203) 777-1875

Housing Type: Subsidized
Eligibility: Low-income families
Application Process: Call to apply
Occupancy: One- and two-bedroom apartments available
Additional Information: Renaissance Management Office
300 Whalley Ave, New Haven, CT 06511-3124
(203) 777-1875; open Monday to Friday, 9am-5pm

Kensington Square I & II
The Community Builders, Inc.

392 Orchard Street
New Haven, CT 06511
(203) 777-6612
Fax: (203) 777-6649

Website: www.kensingtonsquareapts.com

Housing Type: Subsidized
Eligibility: Families with some type of income
Application Process: Call to apply
Occupancy: 216 total units; one- to three-bedroom apartments; some wheelchair accessible units available
Additional Information: Check website for available apartments; Office hours are Monday to Friday, 8am-5pm

Legion Avenue Court
Renaissance Management

Various Locations
New Haven, CT
(203) 777-1875

Housing Type: Subsidized
Eligibility: Low-income families, individuals, elderly
Application Process: Call to apply
Occupancy: 27 total units; one- to three-bedroom apartments available
Additional Information:

Liberty Park I & II
Highland Management, Inc.

10-68 3rd Street
Ansonia, CT 06401
(860) 296-6673
Highlandmanage@aol.com

Housing Type: Subsidized
Eligibility: Families
Application Process: Call to apply
Occupancy: 2- and 3-bedroom apartments
Additional Information:

Monterey Place

69 Webster Street
New Haven, CT 06511
Tel: (203) 772-4646
Fax: (203) 772-4556
montereyplace.com

Housing Type: Subsidized
Eligibility: Families and seniors
Application Process: Complete application to be placed on waiting list
Occupancy: 340 total units
Additional Information: Can use a copy of the application;
office hours:
9am-5pm Monday, Tuesday, Friday
9am-1pm Wednesday; 9am-3pm Thursday

Park Ridge Towers I & II Westmount Management

10 & 25 Hard Street
New Haven, CT 06515
(203) 483-4314
Fax: (203) 483-4317

Housing Type: Subsidized
Eligibility: Elderly (62 and older), disabled
Application Process: Complete preliminary application to be placed on waitlist; will be contacted to complete full application
Occupancy: One- and two-bedroom apartments available
Additional Information: Rent is 30% of income;
wheelchair accessible units available

Presidential Gardens Renaissance Management

573 Dixwell Avenue
New Haven, CT 06511
(203) 777-1875

Housing Type: Subsidized
Eligibility: Families, individuals, elderly, disabled
Application Process: Call to apply
Occupancy: 63 total units;
one- to four-bedroom apartments available
Additional Information:

Renaissance Hill
Renaissance Management

Various Locations
New Haven, CT 06510
(203) 777-1875

Housing Type: Subsidized
Eligibility: Families, individuals, elderly, disabled
Application Process: Call to apply
Occupancy: 43 total units;
one- to four-bedroom apartments available
Additional Information:

River Park Apartments
Elderly Housing Management, Inc.

38 West River Street
Milford, CT 06460
(203) 877-9518
Fax: (203) 877-9518

Housing Type: Subsidized
Eligibility: Elderly (62 and older)
Application Process: Stop by or call for an application
Occupancy: 39 units
Additional Information: Can use copy of application

River Run Housing
Related Management Company, LP

50 Grand Ave
New Haven, CT 06513-3949
(203) 782-6688

Housing Type: Subsidized
Eligibility: Elderly (62 and older), disabled
Application Process: Call to apply
Occupancy: 140 total units;
one- and two-bedroom apartments available
Additional Information: Some income required

**Robeson Elderly Housing
Renaissance Management**

91 Rosette Street
New Haven, CT 06519-2439
(203) 777-1875

Housing Type: Subsidized
Eligibility: Elderly, disabled
Application Process: Call to apply
Occupancy: One-bedroom apartments available
Additional Information: Rent is 30% of income; income required;
Can use copy of application;
office hours: Monday to Friday, 9am-5pm

**St. Martin's Townhouses
Paredim Partners LLC**

200 Goffe Street
New Haven, CT 06511
(203) 787-4063

Housing Type: Subsidized
Eligibility: Families
Application Process: Call first
Occupancy: 63 one- to four-bedroom apartments
Additional Information: Income required;
low turnover

**Stevens Woods
Elderly Housing Management, Inc.**

165 Clintonville Road
North Haven, CT 06473-2446
(203) 239-6229
stevenswoodsapts@ehmchm.org

Housing Type: Subsidized
Eligibility: Elderly (62 and older)
Application Process: Stop by or call for an application
Occupancy: 59 units
Additional Information:

Tower One/Tower East
New Haven Jewish Federation

18 Tower Lane
New Haven CT 06519
(203) 772-1816
Fax: (203) 785-8280

Housing Type: Subsidized (partially)
Eligibility: Elderly (62 and older), disabled
Application Process: Complete application
Occupancy: 346 private apartments;
wheelchair accessible units available
Additional Information: Office hours: Monday to Friday, 9am-3pm

University Row
Better Quality Management Corp.

127-141 Henry Street
New Haven, CT 06511
(860) 231-6255

Housing Type: Subsidized
Eligibility: Families
Application Process: Call first; must complete application at office
Occupancy: One- to four-bedroom apartments
Additional Information:

Victory Garden Apartments, LLC
The Community Builders, Inc.

309 Dixwell Avenue
New Haven, CT 06511-3420
(203) 772-1625
Fax: (203) 781-8045

Housing Type: Subsidized
Eligibility: Elderly individuals (62 and older) with income
(SSI, SSDI, etc.); rent is 30% of income
Application Process: Stop by or call for an application
Occupancy: 41 one-bedroom apartments;
12 wheelchair accessible units
Additional Information: Office hours are Monday to Friday, 1-5pm

**Walter S. Brooks Elderly Homes
at Ormont Court, Inc.
The Community Builders, Inc.**

810 Orchard Avenue
New Haven, CT 06511-3375
(203) 789-0240

Housing Type: Subsidized
Eligibility: Elderly (62 and older) and disabled individuals
Application Process: Stop by or call for an application
Occupancy: 12 one-bedroom units;
all apartments are wheelchair accessible
Additional Information:

**Westwood Village
Renaissance Management**

170 Shelton Avenue
New Haven, CT 06511
(203) 777-1815

Housing Type: Subsidized
Eligibility: Families
Application Process: Call to apply
Occupancy: 48 one- to four-bedroom apartments available
Additional Information:

Public Housing Authorities

Ansonia Housing Authority

36 Main Street
Ansonia, CT 06401
(203) 736-8888
Fax: (203) 736-8833
www.ansoniahousing.com

Services: Administers Section 8 and low-rent housing

Application Process: Apply in person

Hours: Monday to Friday, 9:00am-4:15pm

Branford Housing Authority

115 South Montowese Street
Branford, CT 06405
(203) 481-3194
Fax: (203) 483-9157
www.branford-ct.gov

Services: Provides independent apartment living for seniors (62 and older) with limited incomes or for disabled persons; 2 complexes totaling 90 units; 68 of these units are efficiencies and 22 are one-bedroom apartments

Application Process: Call for details

Hours: Monday-Friday, 8am-4pm

Bridgeport Housing Authority

150 Highland Avenue
Bridgeport, CT 06604
(203)337-8900
Fax: (203)337-8830
www.bridgeporthousing.org

Services: Administers Section 8 and low-rent housing

Application Process: See website for application

Hours: Monday to Friday, 8:30am-4:30pm

Derby Housing Authority

45 Minerva Street
P.O. Box 843
Derby, CT 06418
(203) 735-6652
Fax: (203) 734-0204
office@derbyhousing.com

Services: Manages three state elderly housing property sites consisting of 106 units

Application Process: Waitlist openings are advertised in newspaper; no walk-ins allowed; application available online at http://electronicvalley.org/derby/govern/Forms/Elderly_Housing.pdf

Hours: Monday-Friday, 8:30am-4:30 pm
(Closed 12:00pm-1:00 pm)

East Haven Housing Authority

Town Hall
250 Main Street
East Haven, CT 06512
(203) 468-3287
Fax: (203) 468-3916
www.townofeasthavenct.org

Services: Only offers the Housing Choice Voucher Program (Section 8); East Haven does not have public housing

Application Process: Call for details

Hours: Monday-Friday, 8:30am-4:30pm

Guilford Housing Authority

32 Guilford Court
Guilford, CT 06437
(203) 453-6262

Services: Provides Section 8 housing

Application Process: Call for details

Hours: Monday, Wednesday, Friday: 8am-11am, 2pm-3p; Tuesday, Thursday: 11:30am

Hamden Housing Authority

51 Worth Avenue
Hamden, CT 06518-0095
(203) 248-9036
Fax: (203) 248-5505
www.hamdenhousing.com

Services: Provides Section 8 housing

Application Process: Call for details

Hours: Monday-Thursday, 8:30am-4:30pm
Friday, 8:30am-3:00pm

Meriden Housing Authority

22 Church Street
PO Box 911
Meriden, CT 06450
(203) 235-0157
(203) 634-1971
www.cityofmeriden.org

Services: Administers Section 8 and low-rent housing

Application Process: Call for details

Hours: Monday-Friday, 8:30am-4:30pm

Milford Redevelopment & Housing Partnership (MRHP)

75 De Maio Drive
Milford, CT 06460
(203) 877-3223
Fax: (203) 874-6003
www.ci.milford.ct.us

Services: Administers Section 8 and low-rent housing

Application Process: Call for details

Hours: Monday-Friday, 8am-5pm

New Haven Housing Authority

360 Orange Street
New Haven, CT 06511
(203) 498-8800
Fax: (203) 497-9259
www.elmcitycommunities.com

Services: Administers Section 8 and low-rent housing; see website for other services and resources

Application Process: Call for details

Hours: Monday to Friday, 9am-5pm

North Haven Housing Authority

Town of North Haven
18 Church Street
North Haven, CT 06473
(203) 239-5321
www.town.north-haven.ct.us

Services: Owns and operates 2 projects of elderly (62 and older) housing; ; tenants pay 29% of their adjusted income for rent; complexes are self sustaining with no federal or state subsidies

Application Process: Call to apply; must be capable of independent living and income must be within guideline

Hours: Monday to Friday, 10am-2pm

North Branford Housing Authority (Hillside Terrace Apartments)

167 Branford Road
North Branford, CT 06471
Apartments: (203) 488-5664
Management: (860) 828-0531
Fax: (860) 828-7816
hillside terrapts@sbcglobal.net

Services: Offers housing for low income older adults and adults who have disabilities; income-based rent

Application Process: Call for details

Hours: Monday-Friday, 8:30am-4:30pm

Wallingford Housing Authority

45 Tremper Drive
P.O. Box 415
Wallingford CT 06492
(203) 269-5173
Section 8: (203) 281-7669
Fax: (203) 269-5150
www.town.wallingford.ct.us

Services: Offers moderate income and elderly rental housing units (Section 8)

Application Process: Call for details

Hours: Monday-Friday, 8:30am-4:00pm

Waterbury Housing Authority

2 Lakewood Road
Waterbury CT 06704
(203) 596-2640
Fax: (203) 596-4877
www.waterburyct.org

Services: Section 8 and RAP programs provide rent subsidies for families, older adults (62 and older) single adults over 18, and adults with disabilities ages 18-61; subsidies are provided for housing in Beacon Falls, Cheshire, Meriden, Middlebury, Naugatuck, Prospect, Waterbury, Watertown and Wolcott

Application Process: Call for details

Hours: Monday-Friday, 8:30am-4:30pm

West Haven Housing Authority

15 Glade Street
West Haven, CT 06516
(203) 934-8671
Section 8: (203) 934-9266
Fax: (203) 937-5788
www.cityofwesthaven.com

Services: Administers Section 8 and low-rent housing

Application Process: Call for details

Hours: Monday-Friday, 8:30am-4:30pm

Seymour Housing Authority

32 Smith Street
Seymour CT 06483
(203) 888-4579
Fax: (203) 888-2096
www.seymourhousingauthority.com

Services: Administers low-rent programs for elderly, disabled, and low-income individuals

Application Process: Call for details; application and other information available on website

Hours: Monday-Friday, 8:30am-4:30pm

See the HUD website for additional housing authority listings:
<http://www.hud.gov/offices/pih/pha/contacts/states/ct.cfm>

Financial Assistance

Emergency Rent, Food, and Utilities

Community Action Agency of New Haven

781 Whalley Avenue
New Haven, CT 06515
(203) 387-7700
Fax: (203) 397-7475
Www.caanh.net

Housing Type:	Financial assistance
Brief Description:	If an individual or family experiences a financial emergency, they can provide immediate, one-time assistance through a small grant from Federal Emergency Management Agency (FEMA)
Eligibility:	Those affected by a financial emergency
Services Offered:	Offers emergency assistance in the areas of housing, particularly with regard to rental or mortgage payments, to prevent eviction, pay utilities, or food provision
Application Process:	Call for details
Geographic Area:	Greater New Haven area
Additional Information:	No fees for services

**Energy Assistance Program
& Weatherization Assistance Program**
Community Action Agency of New Haven

781 Whalley Avenue
New Haven, CT 06515
(203) 387-7700
Fax: (203) 397-7475
Www.caanh.net

Housing Type:	Financial assistance
Brief Description:	Energy Assistance Program is a state and federally funded program which assists families in the New Haven region with fuel expenses. Weatherization Assistance Program increases the energy efficiency of dwellings occupied by low-income residence, thereby reducing their energy costs, while safeguarding their health and safety.
Eligibility:	Those who meet federal poverty guidelines and are in need of energy and weatherization assistance
Services Offered:	Offers emergency assistance in the areas of housing, particularly with regard to rental or mortgage payments, to prevent eviction, pay utilities, or food provision
Application Process:	Call Community Action Agency of New Haven
Geographic Area:	Greater New Haven area
Additional Information:	No fees for services

**Eviction and Foreclosure
Prevention Program**
Community Mediation, Inc.

32 Elm Street
New Haven, CT 06510
(203) 782-3500
Fax: (203) 782-3503
www.community-mediation.org
mail@cmediation.org

Housing Type:	Financial assistance and mediation
Brief Description:	The Connecticut Department of Social Services (DSS) administers a statewide housing mediation program that includes a Rent Bank to pay a portion of the back rent or mortgage of families in imminent danger of being evicted; Community Mediation administers this program in the Greater New Haven area
Eligibility:	Families facing eviction or foreclosure and suffer non-recurring hardship
Services Offered:	Provides financial assistance and mediation to help tenants/landlords and homeowners/ mortgage holders resolve conflicts over back rent or mortgage owed, repairs, late rent payments, and other issues
Eligibility:	Must have a gross monthly household income less than 60% of the state median income adjusted for family size; rent or mortgage must be less than or equal to 60% of the gross monthly family income; must have received a Notice to Quit, landlord letter threatening eviction, or a letter indicating possible foreclosure on an owner-occupied home; families and landlords or mortgage holders must agree that it is their intention that the family remain in the home for at least 12 months.
Application Process:	Call to request a mailed application or come to office and complete the appropriate pre-application
Geographic Area:	Greater New Haven area
Additional Information:	Office hours: Monday to Friday, 9am-5pm

Homelessness Intervention Program

Community Mediation, Inc.

32 Elm Street
New Haven, CT 06510
(203) 782-3500

Fax: (203) 782-3503
www.community-mediation.org
mail@cmediation.org

Housing Type:	Financial assistance and mediation
Brief Description:	Seeks to prevent homelessness by providing security deposits to eligible families in the Greater Haven area; applicants may receive assistance up to \$1200 and no more than one month's rent
Eligibility:	Homeless families or families facing possible homelessness; families must have a gross monthly household income less than 60% of the state median income adjusted for family size; family's rent must be less than or equal to 60% of the gross household monthly income; families must be homeless or unable to stay in permanent housing for at least one of ten specific reasons (call for more details)
Services Offered:	Security deposits and mediation services that are free, confidential, and voluntary
Application Process:	Call to request a mailed application or come to office and complete the appropriate pre-application
Geographic Area:	Greater New Haven area
Additional Information:	Office hours: Monday to Friday, 9am-5pm

**Homelessness Prevention and
Rapid Re-housing (HPRP)**
Columbus House, Inc.

P.O. Box 7093
586 Ella T. Grasso Boulevard
New Haven, CT 06519
(203) 401-4400
Fax: (203) 773-1430

Housing Type:	Financial assistance
Brief Description:	Seeks to prevent homelessness by providing financial assistance to eligible families in the Greater Haven area
Eligibility:	Individuals and couples without children who are homeless or facing possible homelessness; intended to help applicants who but for this assistance, would be homeless; not intended as a long-term case management program, nor to address issues of chronic homelessness; applicants must have an income that is at or below 50% of area median income; Current rent/new rent must not exceed 60% of total monthly gross income; must live or want to live in Greater New Haven area; must be financially able to sustain housing; must be in the eviction process, in shelter system, or living in a place not meant for habitation
Services Offered:	Assistance with rent, security deposits, & utilities
Application Process:	Call to apply
Geographic Area:	Greater New Haven area
Additional Information:	

**Homelessness Prevention and
Rapid Re-housing (HPRP)**
Community Mediation, Inc.

32 Elm Street
New Haven, CT 06510
(203) 782-3500
Fax: (203) 782-3503
www.community-mediation.org
mail@cmediation.org

Housing Type:	Financial assistance
Brief Description:	Seeks to prevent homelessness by providing security deposits to eligible families in the Greater Haven area; applicants may receive assistance up to \$1200 and no more than one month's rent
Eligibility:	Homeless families or families facing possible homelessness; intended to help applicants who but for this assistance, would be homeless; not intended as a long-term case management program, nor to address issues of chronic homelessness; applicants must have an income that is at or below 50% of area median income
Services Offered:	Security deposit assistance
Application Process:	Call to request a mailed application or come to office and complete the appropriate pre-application
Geographic Area:	Greater New Haven area
Additional Information:	Office hours: Monday to Friday, 9am-5pm

**Homelessness Prevention and
Rapid Re-housing (HPRP)**
Liberty Community Services, Inc.

254 College St, 2nd Floor
New Haven, CT 06510
(203) 495-7600
Fax: (203) 495-7603
www.libertycs.org

Housing Type:	Financial assistance
Brief Description:	Provides temporary financial assistance and housing relocation and stabilization services to people who are homeless or would be homeless but for this assistance
Eligibility:	Homeless individuals or individuals facing possible homelessness; Incomes at or below 50% of area median income; no appropriate subsequent housing option identified and household lacks financial resources and support networks needed to obtain immediate housing or remain in its existing housing; must be homeless to qualify for rapid re-housing program; must meet one or more risk factors for homelessness prevention program
Services Offered:	Prevention assistance: designed to keep current housing or move to other housing; rapid re-housing assistance: for homeless persons to obtain and retain housing
Application Process:	Call to request a mailed application or come to office and complete the appropriate pre-application
Geographic Area:	Greater New Haven area
Additional Information:	Office hours: Monday to Friday, 9am-5pm

**Homelessness Prevention and
Rapid Re-housing (HPRP)**
New Haven Home Recovery, Inc.

153 East Street
New Haven, CT 06511
(203) 492-4866
Fax: (203) 492-4872
info@nhhr.org

Housing Type:	Financial assistance
Brief Description:	Serves families who are at imminent risk of homelessness, or who are literally homeless
Eligibility:	Homeless families or families facing possible homelessness; must be a family imminently at risk of becoming homeless; or, must be living in housing that has been condemned by housing officials and is no longer considered habitable, or fleeing a domestic violence housing situation; in addition to one of the above, no appropriate housing options have been identified, and the family lacks the financial resources and support networks needed to obtain immediate housing or remain in their existing housing
Services Offered:	Rental assistance, including back rent; security and utility deposits; assistance with utility payments, including utility arrearages; moving cost assistance (not furnishings); referrals to other agencies/shelters when appropriate; legal services to assist appropriate person's to stay in their housing (not assistance with mortgages)
Application Process:	Call to apply; no walk-ins accepted
Geographic Area:	Greater New Haven area
Additional Information:	Office hours: Monday to Friday, 8:30am-5pm; languages spoken other than English: Spanish & Creole

**Housing Resource
Development Program**
Continuum of Care, Inc.

67 Trumbull Street
New Haven, CT 06510
(203) 401-2082
Fax: (203) 752-8712

Housing Type:	Financial assistance, housing placement
Brief Description:	Program Staff search throughout Greater New Haven to locate housing and administer rental subsidy loans and rental supplemental grants for individuals with mental health needs who can live independently; Continuum acts as a liaison between urban landlords and individuals in need of housing assistance by qualifying tenants for occupancy, underwriting and granting their requests for rental assistance, providing bridge subsidy and security deposit loans, and monitoring their tenancies
Eligibility:	Individuals with mental health needs
Services Offered:	Ongoing development of housing options; coordination with clinical services; supplemental rent and security deposit loan funds
Application Process:	Application requires clinician referral
Geographic Area:	Greater New Haven area
Additional Information:	Program capacity: 75

**New Haven Shelter Plus
Care Program
CMHC**

319 Peck Street
Building #1
New Haven, CT 06513
(203) 764-6330
Fax: (203) 764-6337

Housing Type:	Financial assistance, support services
Brief Description:	Permanent housing rental subsidies for homeless individuals diagnosed with a serious mental illness, serious mental illness and co-occurring substance abuse, substance abuse, and/or AIDS, and their families
Eligibility:	Homeless individuals with either serious mental illness, co-occurring substance abuse and/or AIDS and their Families; must have been homeless for 7 of the last 14 days
Services Offered:	Provides rental assistance certificates
Application Process:	Contact Community Services Network
Geographic Area:	New Haven, Hamden, Bethany, and Woodbridge
Languages Spoken:	English
Days/Hours Open:	9-5, Monday-Friday
Additional Information:	Program funding by HUD through DMHAS

**Rent Rebate Program for
the Elderly & Disabled**
Elderly Services of New Haven

165 Church Street
New Haven, CT 06511
(203) 946-7854
Fax: (203) 946-8587
www.cityofnewhaven.com

Housing Type:	Financial assistance
Brief Description:	Rent subsidy program for the elderly & disabled residents of New Haven
Eligibility:	Low-income residents of New Haven over 55 or disabled (ages 18-55)
Services Offered:	Rebates on rent from previous year
Application Process:	Applications accepted between May 15 and September 15; go to local senior center for application or call the Rent Rebate Appointment Line at (203) 946-8550 between 9am and 5pm on weekdays
Geographic Area:	City of New Haven
Additional Information:	All checks, regardless of when the resident applies, will be disseminated in October

Rental Assistance Program

John D'Amelia & Associates &
Department of Social Services

J. D'Amelia & Associates
2 Lakewood Road
Waterbury, CT 06704
(203) 757-1138
Fax: (203) 757-1467
www.dss.state.ct.us

- Housing Type:** Financial assistance
- Brief Description:** RAP is the major state-funded program for assisting very low-income families to afford decent, safe, and sanitary housing in the private market; participants are free to choose any private rental housing that meets program requirements
- Eligibility:** Determination is based on a household's annual gross income and the state's definition of a family; participation is limited to U.S. citizens and specified categories of non-citizens who have eligible immigration status; generally, a family's income may not exceed 50% of the median income for the county or metropolitan area in which the family chooses to live; CT has adopted the median income levels published by HUD, and these vary by location throughout the state
- Services Offered:** Housing vouchers (RAP certificates)
- Application Process:** Information on family composition, income, and assets is collected by the public housing authority (PHA); the PHA then verifies this information and uses it to determine a family's eligibility and the amount of their housing assistance payment; an eligible family is then placed on a waiting list, unless the PHA is able to assist them immediately; once a family is chosen from the waiting list, the PHA will contact them and issue them a voucher
- Geographic Area:** Connecticut
- Additional Information:**

Section 8 Assistance

Contact local public housing authority
(see housing authority section of this guide)

Housing Type:	Financial assistance
Brief Description:	The housing choice voucher program is the government's major program for assisting very-low-income families to afford decent, safe, and sanitary housing in the private market; participants are free to choose any private rental housing that meets the requirements of the program; families that are issued housing vouchers are responsible for finding suitable housing where the owner agrees to rent under the program; this may include the family's present residence; rental units must meet minimum standards of quality and safety as determined by HUD; housing subsidies are paid by the public housing authority (PHA) to the landlord directly; families then pay the difference between the actual rent charged by the landlord and the amount subsidized by the Program
Eligibility:	Information on family composition, income, and assets is collected by the public housing authority (PHA); the PHA then verifies this information and uses it to determine a family's eligibility and the amount of their housing assistance payment; an eligible family is then placed on a waiting list, unless the PHA is able to assist them immediately; once a family is chosen from the waiting list, the PHA will contact them and issue them a voucher
Services Offered:	Housing vouchers
Application Process:	Contact local PHA to find out about waiting list status and other important details
Geographic Area:	Connecticut
Additional Information:	

**Security Deposit
Guarantee Program**
State of Connecticut
Department of Social Services (DSS)

DSS New Haven Regional Office
194 Bassett Street
New Haven, CT 06511
(203) 974-8000
www.dss.state.ct.us

Housing Type:	Financial assistance
Brief Description:	Provides a guarantee to landlords of up to two month's rent instead of an actual payment
Eligibility:	Two groups of income-eligible persons can apply: (1) persons who hold a Section 8 voucher or DSS rent subsidy (e.g. RAP, T-RAP) certificate newly issued while the applicant was on the waiting list of DSS or a housing authority (DSS has suspended indefinitely intake for this group); (2) income-eligible households (of one or more individuals living together as a unit) which reside in an emergency shelter or in emergency housing in CT. In addition, (1) the applicant is a current recipient of some form of welfare, including Temporary Family Assistance (TFA), Diversion, Aid to Families with Dependent Children (AFDC), State-Administered General Assistance (SAGA), General Assistance (GA), Refugee Assistance, Aid to the Aged, Blind or Disabled (AABD), or Food Stamps, Safety Net, or Medicaid, or (2) the annual gross income of the applicant household does not exceed 150% of the Federal Poverty Income Guidelines (see your local DSS office for specific details)
Services Offered:	Security deposit guarantee to landlord
Application Process:	Application forms are available at each local DSS office; information for all adults in a household must be included on the application; if the household is staying at an emergency homeless shelter or a domestic violence shelter, they may apply there
Geographic Area:	Connecticut
Additional Information:	DSS New Haven Regional Office hours: Monday to Friday, 8:00am to 4:00pm

**Transitional Rental
Assistance Program (T-RAP)**
State of Connecticut
Department of Social Services (DSS)

DSS New Haven Regional Office
194 Bassett Street
New Haven, CT 06511
(203) 974-8000
www.dss.state.ct.us

Housing Type:	Financial assistance
Brief Description:	A safety-net service that helps families leaving Temporary Family Assistance (TFA) to afford privately owned rental housing and thus ease the transition from welfare to work; eligible families may receive the T-RAP for a maximum of one year
Eligibility:	Must meet all the following conditions: the family has received TFA; the family is not currently receiving TFA benefits; an adult member of the family has income from employment; within six months of leaving TFA, the family files an application for T-RAP; the family lives in privately-owned rental housing; the family is not already receiving a rental subsidy AND an adult member of the household works at least twelve (12) hours per week, OR an adult member is employed and the family has income which exceeds the TFA payment standard
Services Offered:	Up to one year of rental assistance
Application Process:	To apply, a family needs to get a referral letter from their DSS worker; the family will fill out the pre-application on the back of the referral letter and mail it to the agency listed in the letter
Geographic Area:	Connecticut
Additional Information:	DSS New Haven Regional Office hours: Monday to Friday, 8:00am to 4:00pm

Treatment Access Program
(TAP)
South Central Behavioral Health
Network (SCBHN)

1435 State Street
New Haven, CT 06511
(203) 498-4160
Fax: (203) 498-4165

Housing Type: Rent assistance & case management for sober house residents

Brief Description: A multi-agency program coordinated and funded by SCBHN; it provides opportunities for homeless people living in shelters to move into sober houses, where A.A. meetings, employment counseling, and the help of other people in recovery are available

Eligibility: Prospective sober house residents

Services Offered: 3 months of rental payment or 2 months of rental payment & deposit to live in sober house; case management is provided by Columbus House, the Outreach and Engagement Team of CMHC, and other participating agencies; SCBHN coordinates weekly rounds and makes payments to the sober houses

Application Process: Call for details

Geographic Area: Greater New Haven area

Additional Information:

Legal Services

AIDS Legal Network for Connecticut (ALN)

c/o Greater Hartford Legal Aid
999 Asylum Avenue
3rd Floor
Hartford, CT 06105
1-888-380-3646
Fax: (860) 541-5050
www.ghla.org/aln
AIDSLegalNetwork@ghla.org

Housing Type:	Legal services
Brief Description:	A statewide program that gives legal information, advice, brief service, representation and referral to people living with HIV/AIDS in Connecticut
Eligibility:	People living with HIV/AIDS in Connecticut
Services Offered:	Legal information, advice, brief service, representation and referrals, including for housing discrimination; also, legal education and legal assistance to people working within the HIV service community and family members/support givers
Application Process:	Call for details
Geographic Area:	Connecticut
Additional Information:	Assistance in English and Spanish is available

Connecticut Fair Housing Center

221 Main Street
4th Floor
Hartford, CT 06106
(860) 247-4400
Toll Free: (888) 247-4401
Fax: (860) 247-4236
<http://ctfairhousing.org>
info@ctfairhousing.org

Housing Type:	Legal services
Brief Description:	CFHC is a private non-profit statewide organization that provides education, counseling, and free legal services to people who have been illegally denied housing; it investigates claims of discrimination
Eligibility:	People who have been illegally denied housing
Services Offered:	Education workshops on fair housing issues; Investigation of claims of housing discrimination; free legal assistance to the victims of housing discrimination
Application Process:	Call to make complaint and investigators will contact you; questions can be submitted on the website
Geographic Area:	Connecticut
Additional Information:	If evidence of discrimination is found, the CFHC will help the victim file a complaint with the proper agency, offer representation or refer the victim to another attorney to file a lawsuit; also available to educate home seekers and their support staff about housing rights; all services are free and confidential; assistance in English and Spanish is available

**Fair Housing
Commission
City of New Haven**

165 Church Street
1st Floor
New Haven, CT 06510
(203) 946-8156
Fax: (203) 946-4899
www.cityofnewhaven.com

Housing Type:	Legal services
Brief Description:	Answers questions and provides assistance regarding discrimination in housing and public accommodations
Eligibility:	New Haven residents
Services Offered:	Investigations of discriminatory actions in housing accommodations
Application Process:	None; visit office to file a complaint
Geographic Area:	City of New Haven only
Additional Information:	

Fair Rent Commission
City of New Haven

165 Church Street
1st Floor
New Haven, CT 06510
(203) 946-8156
Fax: (203) 946-8587
www.cityofnewhaven.com

Housing Type:

Legal services

Brief Description:

The Fair Rent Commission is a city commission which receives inquiries concerning alleged excessive rental charges, and whether or not a housing accommodation fails to comply with state statutes, municipal ordinances and regulations relating to health and safety in housing accommodations within the city of New Haven; it has the authority to determine whether a rent increase is unfairly high or not

Eligibility:

Residential rental housing occupants in New Haven

Services Offered:

Aims to control and eliminate excessive rental charges on residential property

Application Process:

To apply, visit office

Geographic Area:

City of New Haven

Additional Information:

**New Haven
Legal Assistance
Association, Inc.**

426 State Street
New Haven, CT 06510-2018
1-800-453-3320
Fax: (203) 498-9271
www.nhlegal.org
legalaidd@nhlegal.org

Housing Type:	Legal services
Brief Description:	Provides high-quality legal services to individuals, families and groups in the greater New Haven area who are unable to obtain legal services because of limited income, age, disability, discrimination and other barriers
Eligibility:	Those unable to obtain legal services due to income, age, disability, discrimination, and other barriers; eligibility is determined by a review of income, family size, assets and case type; must be at 125% of the poverty level
Services Offered:	Provides advice, brief service, community education, policy advocacy and representation in evictions, landlord/tenant disputes, conditions/repairs, lockouts, rent increases, homelessness issues, subsidized housing issues, discrimination, etc.
Application Process:	Statewide Legal Services of Connecticut, Inc. will do an intake on potential clients by telephone Monday through Friday from 9:00am to 3:00pm; call toll-free at 1-800-453-3320
Geographic Area:	Greater New Haven, Naugatuck Valley
Additional Information:	No fees

**Security Deposit
Investigator
Connecticut Department
of Banking**

260 Constitution Plaza
Hartford, CT 06103-1800
(860) 240-8154
Toll-free: (800) 831-7225
Fax: (860) 240-8215
www.ct.gov/dob
dob.sd@ct.gov

Housing Type:

Legal services

Brief Description:

A full-time employee is available to answer questions on rent security deposits; the Banking Commissioner may investigate complaints, issue cease and desist orders or refer matters to the Attorney General's Office for legal action

Eligibility:

Connecticut residents

Services Offered:

Answers questions regarding security deposits & investigate complaints

Application Process:

Complaint forms are available on the website
(<http://www.ct.gov/dob/cwp/view.asp?a=2235&q=297978>)

Geographic Area:

State of Connecticut

Additional Information:

Additional Resources



Veteran Affairs Connecticut Healthcare System

VA Connecticut Healthcare System is one of eight VA Medical Centers and 37 Community Based Outpatient Clinics located throughout the six New England states. VA Connecticut is an integrated health care delivery system that provides comprehensive, high quality, innovative care; in a compassionate manner to all the veterans, it serves. A service line approach to health care delivery is utilized and organized around broad categories of care. Coordination of care among facilities and service lines assist veterans in identifying individual needs such as residential needs, and referral to residential resources in their communities.

Veterans who are currently experiencing homelessness should contact The Health Care for Homeless Veterans Program (HCHV) located at the Errera Community Care Center of VA Connecticut:

**Health Care for Homeless Veterans Program
VA Connecticut Healthcare System
Errera Community Care Center
114-52 Boston Post Road - 2nd Floor
West Haven CT, 06516
Phone: (203) 710-6529**

Veterans enrolled in VA services should discuss residential interest with their Primary Clinician, who can explore a wide variety of veteran specific, and/or community based housing resources. Resources that may be available to veterans include:

- ◆ **The Grant Per Diem (GPD) Transitional Housing Programs**
- ◆ **Vietnam Veterans Assistance Fund (VVAF) Housing**
- ◆ **Psychiatric Residential Rehabilitation Programs (PRRP)**

In addition, VA Connecticut offers specialized residential treatment programs targeting specific disabilities, and has partnered with many local community providers (referenced in this guide) to provide a wide range of residential options for veterans in their community.

Helpful Websites



211 Infoline

www.infoline.org

211 is an integrated system of help via the telephone and the internet - a single source for information about community services, referrals to human services, and crisis intervention. It is accessed toll-free from anywhere in Connecticut by simply dialing 2-1-1. It operates 24 hours a day, 365 days a year. Multilingual call specialists and TDD access is available.

State of Connecticut Resources

State of Connecticut

www.state.ct.us

CT Department of Mental Health and Addiction Services

www.dmhas.state.ct.us

CT Department of Social Services

www.dss.state.ct.us

CT Department of Public Health

www.dph.state.ct.us

CT Housing Finance Authority

www.chfa.org

CT Department of Economic and Community Development

www.ct.gov/ecd/site/default.asp

City of New Haven Resources

City of New Haven

www.cityofnewhaven.com

Greater New Haven Chamber of Commerce

www.newhavenchamber.com

New Haven Legal Assistance Association

www.nhlegal.org

Helpful Websites

Housing/Homelessness Resources

CT Coalition to End Homelessness
www.cceh.org

CT Housing Coalition
www.ct-housing.org

Corporation for Supportive Housing
www.csh.org

Housing Opportunities for Persons with AIDS
www.hud.gov/offices/cpd/aidshousing/programs/index.cfm

Homelessness Prevention and Rapid Re-Housing Program (HPRP)
www.hudhre.info/HPRP

National Alliance to End Homelessness
www.naeh.org

National Coalition for the Homeless
www.nationalhomeless.org

National Healthcare for the Homeless Council
www.nhchc.org

National Law Center on Homelessness and Poverty
www.nlchp.org

New Haven Continuum of Care
www.nhcoc.net

Partnership for Strong Communities
www.ctpartnershiphousing.com

U.S. Department of Housing and Urban Development
www.hud.gov

Partnership for Strong Communities' Reaching Home Campaign
www.ctpartnershiphousing.com/reachinghome.htm

Community Services Network of Greater New Haven (CSN)
www.communityservicesnetwork.org

Homelessness Resource Center (HRC)
homeless.samhsa.gov

Helpful Websites

HIV/AIDS Resources

AIDS Housing Corporation
www.ahc.org

Center for Interdisciplinary Research on AIDS
cira.med.yale.edu

CT AIDS Resource Coalition (CARC)
www.ctaidscoalition.org

Human Resources and Services Administration (HIV/AIDS Bureau)
www.hab.hrsa.gov

National AIDS Housing Coalition
www.nationalaidshousing.org

National Minority AIDS Council
www.nmac.org

National Prevention Information Network
www.cdc.gov/hiv/hivinfo/npin.htm

Ryan White Title I Planning Council of Fairfield and New Haven Counties
www.ryanwhitecare.org

Connecticut Working Positive Project
www.ctworkingpositive.org

Mental Health and Addiction Resources

CT Network of Care for Behavioral Health
<http://connecticut.networkofcare.org>

Harm Reduction Coalition
www.harmreduction.org

National Alliance of the Mentally Ill
www.nami.org

Substance Abuse and Mental Health Services Administration
www.samhsa.gov

U.S. Department of Health and Human Services
www.hhs.gov

The Community Services Network (CSN)
www.communityservicesnetwork.org

Helpful Websites

Other Resources

Americans with Disabilities Act

www.usdoj.gov/crt/ada/pubs/ada.txt

CT Association of Non Profits

www.ctnonprofits.org

Institute for the Study of Homelessness and Poverty at the Weingart Center

<http://www.weingart.org/institute/>

Junta for Progressive Action, Inc. (JUNTA)

<http://www.juntainc.org/>

CitySeed

<http://cityseed.org/>

Connecticut AIDS Bike Tour (CABT)

<http://www.ctaidsbiketour.org/home.htm>